BLENDED LEARNING

eLearning | Instructor Led | DVD/Print

DuPont Sustainable Solutions
TRAINING SOLUTIONS

www.training.dupont.com

Bring Learning to Life!
Safety & Environmental Ethics & Compliance Industrial Skills
Work Safer. Work Smarter.
ANSWERING THE CHALLENGES OF A CHANGING WORLD

DuPont Sustainable Solutions

Success in today’s economic reality demands the transformation of workplaces and work cultures to safer, more efficient and environmentally sustainable systems. That’s why we’ve integrated Safety Resources, Clean Technologies and Coastal into one organization – DuPont Sustainable Solutions.

DuPont Sustainable Solutions applies 200 years of accumulated firsthand knowledge and experience in safety, engineering, environmental stewardship and operations management to effect lasting, sustainable change that can help you meet current business objectives while preparing for the future. And we offer a wide range of solutions by bringing together the people, process and technology you need to help achieve sustained business transformation.

Safety Resources

Improve skills and reduce risks

Safety Resources helps transform your workplace and safety culture with proven methodologies in employee, contractor and process safety. Our experts provide the support you need to implement programs that help reduce incidents, develop employee skills and minimize risks – all of which help improve operational efficiency and sustain company growth.

Sustainable Operations

In tune with the realities of a new world

With the right solutions, you can lower costs and increase yields while reducing your environmental footprint. From environmental management and energy efficiency to capital effectiveness and asset productivity, it’s all about employing practices that can keep you competitive in an ever-changing economy.

Clean Technologies

A responsible path to a stronger, more profitable business

Cleaner air and cleaner fuels are better for society and even better for your business. Now you can take advantage of environmentally responsible strategic plans, engineering capabilities and proprietary technologies designed to help improve productivity, reduce air emissions and produce cleaner fuels.

Training Solutions

Transforming your workforce to meet a demanding tomorrow

Empower your employees with advanced training in safety, industrial skills, and compliance and ethics. With access to e-learning technologies, instructor-led programs and traditional media tools, your workforce will have the resources to develop and maintain the skills and behaviors needed to help keep your organization competitive.

Learn more at www.sustainablesolutions.dupont.com.
YOUR SINGLE SOURCE FOR BLENDED LEARNING

More than 190,000 training professionals in 129 countries have relied on DuPont Sustainable Solutions to help protect workers, boost productivity and improve profitability.

From customizable e-learning solutions to award-winning DVDs and print products, trainers like you can count on DuPont Sustainable Solutions to deliver compelling, consistent content in the formats that best suit your diverse training needs. Our blended learning solutions integrate e-learning technologies, instructor-led courses and traditional media tools to help organizations develop employee skills, reinforce desired behaviors and facilitate continual learning.

DuPont Sustainable Solutions eLearning Suite

ENGAGING CONTENT
SCALABLE APPLICATIONS WITH VERSATILE IMPLEMENTATION OPTIONS
OUTSTANDING PROFESSIONAL SERVICES

Learn more at www.training.dupont.com/elearning.

Call 800-861-7668 for more information!
LEARNING MANAGEMENT SYSTEM

Deliver, Manage and Track Learning

- Role-based access
- Multi-language interface
- Powerful reporting
- Self-registration and scheduling of online and classroom training
- Third-party course hosting
- Local support for global enterprises

The latest generation of the Coastal Learning Management System, which won the Bronze Brandon Hall Excellence in Learning Technology Award for Best Advance in Learning Management Technology for Global Training.

AUTHORING TOOL

Create Your Own Custom Online Courses

- Use a wide variety of storyboard templates
- Include self-checks and post-tests to assess employee competency
- Intuitive interface for rapid development

The Authoring Tool won the 2011 Bronze Brandon Hall Excellence in Learning Technology Award for Content Authoring and/or Content Management Technology.

INTERACTIVE COURSEWARE

Engage Employees with Compelling Content

- Interactive, rich-media delivery
- More than 1400 courses in safety, industrial skills, and ethics and compliance
- Courses available in 20 languages
- Branding options to increase relevance
- User-enabled course modifications — add video, graphics, and training points to make content site specific

CONTRACTOR TRACKING SYSTEM

Track Your Specific Work Requirements

- Online training
- Classroom training
- Individual certifications
- Other criteria as defined by your organization

TECHNICAL REFERENCE SYSTEM

Share Critical Information

- Collaborative wiki environment for sharing knowledge and ever-changing documentation
- Customization capabilities
- Site-specific security
- Embedded version control
- Full text search capabilities
- Drag and drop design capabilities

Visit www.training.dupont.com/elearning
Transfer Knowledge. Transform Performance.

DuPont eLearning Suite

Choose From 1400+ Courses

SAFETY TOPICS
- Arc Flash
- Basic Safety
- Bloodborne Pathogens
- Chemical Safety
- Confined Spaces
- DuPont™ STOP™
- Electrical Safety
- Emergency Preparedness
- Ergonomics
- Fall Protection
- Fire Safety
- First Aid
- Forklift Safety
- General Safety
- Hand Tool/Machine Safety
- Hazardous Materials
- HazWOPER
- Heat Stress
- Homeland Security
- Lockout/Tagout
- Office Safety
- Personal Protective Equipment
- Process Safety
- Respiratory Protection
- Safe Driving
- Safety Attitudes
- Safety Orientation

INDUSTRIAL SKILLS TOPICS
- Basic Electrical Theory
- Basic Engine Lathe
- Basic Machine Technology
- Basic Process Control
- Basic Skills
- Boiler Operation & Control
- Calibration & Test Equipment
- Computer Numerical Control
- Continuous Process Control
- Control Valves & Actuators
- ControlLogix
- Drapey RainQ
- DuPont™ Energy Efficiency
- Electronic Maintenance
- Electronics
- Fieldbus
- Fluid Power
- HVAC&R
- Machinery Oil Analysis
- Maintenance Troubleshooting
- Mechanical Electrical Control Systems
- Motor Drives
- Motors & Motor Controls
- Operator Inspection
- Piping
- Power Transmission
- Process Measurement
- Programmable Logic Controllers
- Smart Digital Instrumentation
- Steam Traps
- Thermography
- Ultrasonics
- Vibration Analysis
- Wiring

ETHICS & COMPLIANCE TOPICS
- ADA
- Antitrust
- Change
- Coaching
- Communication
- Conflict Resolution
- Creativity
- Customer Service
- Discrimination and EEO
- Diversity
- Employee Development
- Employee Retention
- Employment Law
- Environmental Law
- Ethics
- Export Control
- FCPA
- Finance
- FMLA
- Goal Setting
- Harassment
- Identity Theft
- Insider Trading
- Interviewing & Hiring
- Meeting Skills
- Motivation
- Performance Appraisals
- Performance Feedback
- Privacy
- Productivity/Quality
- Records Management
- Sales
- Sexual Harassment
- Stress Management
- Substance Abuse
- Supervisory Skills
- Teamwork
- Time Management
- Trade Secret Law
- Workplace Violence

SCHOOL SAFETY & COMPLIANCE TOPICS
- Bloodborne Pathogens
- Food Safety
- Harassment
- Infection Control
- Medication Management
- School Bus Safety
- Student Confidentiality
- Student Safety
- Violence & Emergency Response

HEALTHCARE TOPICS
- Basic Protection
- Bloodborne Pathogens
- Emergency Preparedness Planning
- Ergonomics
- Hand Hygiene
- Healthcare Compliance
- HIPAA Compliance
- Infection Control
- Patient Rights
- Patient Safety

Professional services
Ensure a successful e-learning deployment with hands-on training, implementation support and technical assistance that meet the unique needs of your organization.

- Implementation support including customization and integration with internal and third-party systems
- Custom content creation available
- Can be conducted on site, via phone and online – within the environment that best suits your needs
- Marketing support to drive enrollment in your e-learning initiative

Experience & reliability
As a Fortune 100 company, we bring our customers stability, resources and innovation leading to sustainable solutions and long-term relationships.

- More than 25 years of workplace training innovation
- Backed by DuPont’s 200 years of real-world experience – currently operating 210 sites in 90 countries
- Recognized as one of the world’s safest and most ethical* companies
- Courseware incorporates sound instructional design to facilitate the transfer of knowledge
- Content is reviewed by subject matter experts to help ensure compliance with health, safety, environmental, ethical and operational standards
- Self-certified compliance with the United States/European Union Safe Harbor Program

*Covalence Ethical Ranking Report 2009

Call 800-861-7668 for more information!
AN ELEARNING CASE STUDY
ONLINE TRAINING SAVES COMPANY A MILLION DOLLARS.

Challenge
After being spun off from Ingersoll-Rand in 2005, Dresser-Rand was left with “no training and development organization, no leadership training, no technical training, no performance management system, and no way to capture knowledge across the company,” explained Jeff Grenzer. In other words, we had to start from scratch an entire program in 14 languages for over 5,500 employees in 26 countries and over 50 locations.” Jeff continued, ”Without a centralized training and development group to develop a global strategy Dresser-Rand relied on 637 training vendors worldwide. The company was spending an incredible amount of money and the learning was never measured. Subject Matter Experts and engineers became trainers. Succession planning was non existent, and basic training policies had not been developed. With 40 percent of our workforce becoming eligible for retirement in less than four years, the organization’s future success depended heavily on our ability to create and maintain a learning and development culture.”

Solution
Dresser-Rand selected the e-learning system from DuPont Sustainable Solutions because of its total value proposition. Specifically, Dresser-Rand implemented the Learning Management System (LMS), interactive courseware and the authoring tool – which have provided them with:
- The flexibility to create D-R specific training aligned to its strategic business plans and people development plans
- Online, just-in-time training without incurring travel and related expenses along with minimizing lost production
- Outstanding support by the DuPont Sustainable Solutions team.

Results
DuPont’s e-learning solution was rolled out in conjunction with the Dresser-Rand University, and the feedback has been very positive. It has provided D-R with the freedom to create and upload required training quickly and easily – while decreasing training costs, including travel expenses and lost work time. According to Jeff, “Dresser-Rand will benefit from a cost avoidance of approximately $1 million this year”.

NEW RELEASES

Back In Action
This documentary-style program discusses how your back works as well as the risks and warning signs you should watch out for to help prevent back injuries.
Available on DVD and as an interactive online course. DVD Purchase $495 Rental $115
Item #BAKO08

Confined Space Atmospheric Testing
A hazardous and potentially deadly atmosphere is a risk that exists every time your employees enter a confined space. Atmospheric testing can be one of the best lines of defense against this dangerous working condition. Help educate your employees on the basics and importance of proper atmospheric testing techniques with this new program.
Available on DVD. DVD Purchase $495 Rental $115
Item #CSE013

Confined Space Entry: Plan And Prepare
Use this program to help your employees understand what a confined space is, the hazards that are associated with it and the steps to follow to maintain a safe work environment.
Available on DVD. DVD Purchase $495 Rental $115
Item #CSE012

Employee Wellness: Taking Care Of You
We’ve all heard advice about how to be healthy – eat better, exercise more, get plenty of rest, etc. But why are these guidelines so important? This new program explores the concept of wellness and shows practical, every day steps employees can take towards achieving their spiritual, physical, mental and emotional best.
Available on DVD and as an interactive online course. DVD Purchase $495 Rental $115
Item #SR012

Every Choice Matters
Featuring emotional interviews with those who have lost loved ones and others who have been seriously injured themselves in a workplace incident, this high-impact program will help motivate your employees to make the safe choice each and every time. The DVD includes multiple training scenes which can be played as one continuous program or used as short, powerful meeting openers.
Available on DVD. DVD Purchase $495 Rental $115
Item #NLK05

Call 800-861-7668 for more information!
NEW RELEASERS

HACCP: A Plan For Food Safety
Don’t let your organization become the reason for a foodborne illness outbreak. This program looks at why having a Hazard Analysis and Critical Control Points (HACCP) plan in place is a necessity to protect consumers from disease and your organization from negative publicity.
Available on DVD.
Includes 10 employee handbooks.
Item #HAC001

Line Breaking: Plan For Success
Help your employees gain a solid understanding of how to plan for and prepare a line breaking operation and how to perform a line break safely.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #LIN007

Employee Involvement: The Key To Safety
Help unlock the secret to a safer and more productive workplace with this training program. Encourage your employees to take an active role in their safety and show them ways to get involved like good housekeeping, safety inspections, incident investigations and safety committees.
Available on DVD and as an interactive online course.
Item #EVP004

Respirator Safety: A Sure Fit
This safety training program illustrates the different types of respirators, what they are used for and how to fit them correctly to maximize their protective qualities.
Available on DVD and as an interactive online course.
Item #RES008

Incident Investigation (4 part series)
Help your employees gain a solid understanding of how to conduct a thorough incident investigation. This series covers why you should investigate, the benefits of investigation, roles and responsibilities and gives an in-depth analysis of the eight-step process.
Available on DVD. Workbooks also available.
Item #INV001-004

BEST SELLERS

Driven To Distraction
The main character of this powerful program is the embodiment of the various distractions that accompany drivers. This groundbreaking program illustrates just how dangerous distracted driving can be.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #MTV011

Driven To Distraction II
This program follows up where Driven to Distraction left off. The same main character rides along with various drivers egging them on to give in to the myriad of distractions tempting today’s drivers.
Available on DVD and as an interactive online course.
Item #MTV015

Just Another Day
Don’t let your veteran employees get complacent about safety. This program will help stop this mindset from taking hold. Developed especially for the experienced worker.
Available on DVD and as an interactive online course.
Item #SAF016

Fall Protection: The Right Connection
In buildings and on scaffoldings, the dangers run high and your safety standards have to tower above the risks. Heighten yours with this highly valuable program on fall protection equipment, safety measures and fall emergency response.
Available on DVD.
Item #PFP005

Bloodborne Pathogens: Just The Facts
Help fulfill your annual training requirement with this program which gives a complete picture of the possible risks of exposure, the kinds of diseases potentially present in blood and bodily fluids and the best practices to implement in order to stay safe in the event of exposure.
Available on DVD and as an interactive online course.
Item #BBP041

Call 800-861-7668 for a FREE preview!
Preview online at www.training.dupont.com
Hazard Communication: The Road To Safety
This Trainer’s Toolkit® includes essential materials to help you comply with OSHA 1910.1200 and help employees identify hazards. The Trainer’s Toolkit includes 20 employee handbooks and a laminated poster.
Available on DVD and as an interactive online course. Includes 20 employee handbooks.
Item #HAD004
DVD Purchase ...........$495
Rental ...........$115

Bloodborne Pathogens: Take Precautions
Arm your employees with knowledge about bloodborne pathogens and how they spread, plus what they can do to help prevent infection, from avoiding exposure to blood to cleaning up after incidents occur.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #BBP027
DVD Purchase ...........$495
Rental ...........$115

Lockout/Tagout: Controlling The Beast
Get a good grounding on lockout/tagout procedures and hazardous energy sources and help your organization comply with OSHA 1910.140.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #LOT003
DVD Purchase ...........$495
Rental ...........$115

Personal Protective Equipment: The Right Choice
Watch a worker’s testimony on how he was injured because he didn’t wear the right equipment. Once your workers see what COULD happen, then perhaps, unlike the worker in this riveting training program, they’ll be more likely to take their PPE seriously.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #PPE012
DVD Purchase ...........$495
Rental ...........$115

Forklift Maneuvers: All The Right Moves
This program is ideal for new and experienced forklift operators and will help them receive and maintain their OSHA certification. It reviews important issues like operating conditions and load manipulation.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #FRK012
DVD Purchase ...........$495
Rental ...........$115

Arc Flash: Live To Tell
Help ensure your workers avoid the devastation of an arc flash explosion. This training program will bring you and your workers up to speed on the 2009 version of NFPA70E.
Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #ELE016
DVD Purchase ...........$495
Rental ...........$115

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Rental ...........$115

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Item #ELE016
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Rental ...........$115
Stairways & Ladders: The First Step
Routine use of stairways and ladders can lead to careless incidents. Review essential safety procedures with your workforce.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #STL000
DVD Purchase ..........$495
Rental ..........$115

Hearing Protection: Sounds Good To Me
How humans hear, the PPE that is used to protect the ears, and the effect of noise on the ear are all covered in this enlightening program. Show your workers why proper hearing protection is of paramount importance to protect their ears from harmful noise.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HRG002
DVD Purchase ..........$495
Rental ..........$115

Back Safety: Lift Well, Live Well
Remind your employees that it's far better to take care of their backs before pain sets in. This program teaches workers how to "head off" back pain by using their heads and being aware of how to protect their backs from injury, through careful lifting and invigorating exercise.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #BAK004
DVD Purchase ..........$495
Rental ..........$115

Indoor Cranes: Safe Lifting Operations
This program provides non-licensed operators with the information they need to safely operate several types of cranes. It covers pre-operation safety inspection, rigging techniques and lifting and moving guidelines.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #CRA000
DVD Purchase ..........$495
Rental ..........$115

PPE: Don't Start Work Without It
Show your employees the importance of wearing and correctly using the right PPE for each job with this important training. It focuses on the various forms of PPE and how they can be used to protect different parts of the body.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #PPE007
DVD Purchase ..........$495
Rental ..........$115

Confined Space Entry: Permit Required
This program reviews the details on how to prepare a confined space entry permit and the best way to train a confined space entrant. Help protect your workers from the dangers of working in a confined space with this best-selling program.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #CSE002
DVD Purchase ..........$495
Rental ..........$115

Heat Stress: Code Red
Heat stress, heat stroke, heat rashes, heat cramps – all are dangerous to your employees. This training DVD will help them avoid the dangers of working in hot, humid conditions.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HEA010
DVD Purchase ..........$495
Rental ..........$115

Machine Guarding: Safeguard Your Future
Practically every machine has some sort of machine guard – a shield, automatic shutoff or even a laser curtain – to protect workers if a body part should come in contact with the machine. Assist your employees in understanding the importance of knowing about and using the machine guards meant to protect them.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #MAC002
DVD Purchase ..........$495
Rental ..........$115

Slips, Trips And Falls: Taking The Right Steps
Emphasize the importance of taking proper caution with this new training program. When workers follow the precautions outlined they can potentially avoid incidents that can cause serious injury.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #STF003
DVD Purchase ..........$495
Rental ..........$115

Hazard Communication: Elements Of Safety
Hazard communication consistently ranks in OSHA's Top 10 List year after year. Inform your employees about the hazards of various chemicals they may be exposed to and help your organization stay in compliance with OSHA 1910.1200.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HAZ015
DVD Purchase ..........$495
Rental ..........$115
Hydrogen Sulfide: A Matter Of Life Or Death
Hydrogen Sulfide is a lethal poison. Whether in a manufacturing plant, laboratory, mine or public utility, your employees’ health depends on understanding the potential hazards that come along with working with this dangerous substance.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HYD000

Hazard Recognition And Control
Using hazard scenarios to point out the direct, indirect and root causes of incidents, this safety training program will help employees recognize and control hazards and stay safe.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HZR001

Combustible Dust: Up In A Flash
Did you know that more than 200 dust explosions have destroyed industries, communities and lives since 1980? Help sweep away these dangers with this program that explains how dust explosions occur and shows you how to help prevent them through dust-ignition control, ventilation practices, engineering controls, and hazard assessment.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HAZ019

Spill Prevention And Control
A spill of only one gallon of oil can contaminate a million gallons of water. Learn how SPCC requirements affect your facility, and what your employees can do to make them work.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #EPA008

Forklift Operations: Carry The Load
Help reduce the risk of forklift incidents with this valuable program.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #FRK006

The Newcomers
Follow five engaging characters through their first day on the job in this new employee training program. Workers will keep score as the newcomers go through their day, tallying up unsafe acts right through to the surprising and sobering ending.
Available on DVD and as an interactive online course.
Item #SAF015
Fordlift Fundamentals: Get The Facts
Familiarize your workers with the basics of safe forklift practices with this enlightening program.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #FR0005

HAZWOPER First Responder: Awareness Level
Employees who work in areas where hazardous substances are present need to know how to respond to a hazardous substance emergency. This program explains the five levels of emergency response and what responders at the awareness level need to know.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HA0005

Lockout/Tagout: An Open And Shut Case
Reinforcing the basics of lockout/tagout will help you comply with OSHA’s 1910.147 standard and avoid catastrophic incidents.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #LE0004

Emergency Evacuation: Getting Out Alive
When faced with an emergency situation, the chances of survival increase with adequate training, preparation and an emergency action plan. This program helps prepare your employees to handle an emergency situation.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #EM0009

Electrical Safety For The Qualified Worker
This cutting-edge program helps workers avoid tragedies by training them to wear proper PPE, test circuits and equipment properly, take proper protective measures and follow National Electric Code guidelines.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #LE012

SAFETY ATTITUDES / PRO-ACTIVE SAFETY
• All For One: The Meerkat Way
• Employee Involvement: The Key To Safety
• Hazard Recognition And Control
• Hazard Recognition For Utility Workers
• Incident Reporting
• Just Another Day
• People-Based Safety™
• Pro-Active Safety Attitudes: Looking Out For Number One
• Rudy; Safety Takes Courage
• Safety Attitudes
• Safety Meetings
• Safety: The Good Fight
• Target Zero: Pro-Active Safety Attitudes
• Task Exposure Analysis
• The Newcomers
• The Pro-Active Safety Committee
• The Self-Inspection

SAFETY ORIENTATION
• Contractor Safety: It’s Everybody’s Business
• Hotel Safety Orientation
• Pharmaceutical Sales Reps’ Safety: Scenes Of Success
• Retail Safety Orientation
• Safety Orientation: On Alert
• Sales Reps’ Safety: Empowered To Perform
• Shiftwork: Circadian Survival
• The Newcomers

PERSONAL PROTECTIVE EQUIPMENT
• Eye Protection: See The Whole Picture
• Eye Protection: Why Gamble?
• Hand Protection
• Hand Safety: It’s In Your Hands
• Hand Hat Safety
• Hearing Protection
• Hearing Protection: It Makes Sense
• Hearing Protection: Real, Real-Life™
• Personal Protective Equipment
• Personal Protective Equipment: Real, Real-Life™
• Personal Protective Equipment: The Right Choice!
• Personal Protective Equipment: Win The Race To Safety
• PPE Hazard Assessment
• PPE: Don’t Start Work Without It
• Protecting Your Feet

RESPIRATORY PROTECTION
OSHA 1910.134
• Disposable Respirators: Exposure Control
• Indoor Air Report
• Mold Awareness
• Respirator Safety: A Sure Fit
• Respiratory Fit Testing
• Respiratory Protection
• Respiratory Protection: Another World
• SARS Awareness

FALL PROTECTION
• Anchorage
• Construction Fall Protection: Get Arrested
• Fall Protection
• Fall Protection For Ironworkers
• Fall Protection: The Right Connection
• Ladders
• Personal Fall Protection: One Step Beyond
• Scaffold Safety
• Slips, Trips & Falls: Real, Real-Life®
• Slips, Trips & Falls: Taking The Right Steps
• Stairways And Ladders
• Walking & Working Surfaces
EMERGENCY ACTION PLAN / EMERGENCY RESPONSE

• OSHA In The Dark: A Crew Resource Management Case Study
• Disaster Planning Series
• Disaster Safety: Aftermath & Cleanup
• Emergency Action Plan
• Emergency Action Plan: The Team Approach
• Emergency Evacuation: Getting Out Alive
• Emergency Response Driving
• Fire Extinguishers: Your PASS To Safety
• Fire In The Workplace
• Fire Safety
• Fire Safety: Alert, Aware, Alive
• Fire Safety: Real, Real-Life®
• Fire Safety: There’s No Second Chance
• Incident Command System: When Seconds Count
• King’s Cross: Beneath The Flames
• Portable Fire Extinguishers
• Spiral To Disaster (EAPs)

HOMELAND SECURITY

• Anthrax Awareness
• Biological And Chemical Threats: Closing The Door
• Diversity Now
• Emergency Action Plan: Crisis Under Control
• Facility Security: The Critical Link
• HazMat Transportation
• Incident Command System: When Duty Calls
• Lessons From Ground Zero
• Media Relations For Law Enforcement
• Overcoming Stress, Fear And Anxiety
• Port Security: We’re Counting On You
• Public Building Security: It’s Everyone’s Concern
• Small Pox Awareness For First Responders
• Transit Security: On The lookout

SUPERVISOR TRAINING

• Adult Learning
• Incident Investigation
• Job Safety Analysis: Pro-Active Planning
• Media Relations
• OSHA: An Introduction
• OSHA: An Introduction For Construction
• OSHA Inspections
• OSHA Recordkeeping: True To Form
• OSHA Top Ten
• PPE Hazard Assessment
• Safety Coach: The 7 C’s Of Safety
• Safety Meetings
• Safety OfficeSuite®: (OSHALOG/TRAINLOG Manager)

SUPERVISOR TRAINING

• Confined Space Entry
• Confined Space Entry: Keeping Public Employees Safe
• Confined Space Entry: Plan And Prepare
• Confined Space Hotwork: Checklist To Safety
• Confined Space Rescue
• Non-Entry Rescue
• Rappelling
• Rescue Hauling Systems
• Rescue Lowering Systems Series
• Rope Rescue Series
• Trenching And Shoring
• Ventilation

Hazardous Environments

• Atmospheric Testing
• Confined Space Entry
• Confined Space Entry: Inside Maneuvers
• Confined Space Entry: Investigation
• Confined Space Entry: Keeping Public Employees Safe
• Confined Space Entry: Permit Required
• Confined Space Entry: Plan And Prepare
• Confined Space Hotwork: Checklist To Safety
• Confined Space Rescue
• Non-Entry Rescue
• Rappelling
• Rescue Hauling Systems
• Rescue Lowering Systems Series
• Rope Rescue Series
• Trenching And Shoring
• Ventilation

OPERATING HAZARDOUS EQUIPMENT

• Aerial Lifts
• Bucket Trucks: Extending Your Safety
• Crane Inspection
• Forklift Basics: Safe From The Start
• Forklift Certification
• Forklift Compliance Package
• Forklift Maneuvers: All The Right Moves
• Forklift Safety
• Forklift Safety: Real, Real-Life®
• Indoor Cranes
• Powered High-Lift Trucks
• Powered Low-Lift Trucks
• Rigging
• Rigging: Equipment Basics
• Rigging Operations
• Working Around Cranes
• Working Around Forklifts

Motor Vehicle Safety

• Before You Turn The Key
• Defensive Driving
• Defensive Driving: 15 Passenger Vans
• Defensive Driving For Government Employees
• Driven To Distraction II
• Emotional Wreck
• HazMat Transportation
• Motorcycle Safety Awareness
• Safe Driving: Real, Real-Life®
• Safe Winter Driving
• Winter Driving

Hand Tool / Machine Safety

• Confined Space Hotwork: Checklist To Safety
• Give Safety A Hand Series
• Laser Safety: The Blink Of An Eye
• Machine Guarding
• Machine Guarding: Safeguard Your Future
• Mechanical Power Press Safety
• Oxygen Fuel Gas Cutting: The Sure Cut
• Pinch Points And Safeguarding For Pulp And Paper
• Powered Hand Tool Safety
• Welding Safety: Safe Work With Hotwork
• Working Safety With Power Tools
HAZARDOUS SUBSTANCES

HAZARDOUS MATERIALS
OSHA 2935.120
- Anhydrous Ammonia
- Asbestos Awareness
- Asbestos In Construction
- Benzene: Knowledge Is Power & Safety
- Cadmium Safety
- Chlorine
- Coal Dust Explosion Prevention
- Combustible Dust: Up In A Flash
- Compressed Gas Safety Awareness
- Drum Handling
- Fly Ash
- HazMat Awareness
- HazMat: Safe And Secure
- HazMat Shipping Papers
- Hexavalent Chromium Awareness
- Hydrogen Sulfide: A Matter Of Life Or Death
- Hydrogen Sulfide / Sulfur Dioxide
- Lead Safety
- Lead Safety For Firearms
- Lead Safety On The Job
- Marking, Labeling And Placarding: HazMat For Transportation
- Mold Awareness
- NORM: Naturally Occurring Radioactive Material
- Preparing HazMat For Transportation
- Radiation Safety
- Radiation Safety: The Basics
- Safe Handling Of Phosphoric Acid
- Safe Use Of Phosphorus Trichloride & Phosphorus Oxochloride
- Silica Safety

ENVIRONMENTAL

ENVIRONMENTAL
EPA Compliance
- Environmental Awareness 1
- Environmental Awareness 2
- EPA Criminal Liability
- EPA Risk Management: A Shared Responsibility
- EPA Risk Management: Be A Good Neighbor
- Pollution Prevention
- RCRA Large Quantity Generators: A Commitment To The Future
- RCRA Small Quantity Generators: A Commitment To The Future
- Small Spills And Leaks
- Spill Prevention & Control: Insuring A Safer World
- Stormwater Runoff: I Can Make A Difference

ERGONOMICS/BACK SAFETY

ERGONOMICS/BACK SAFETY
Ergonomics Program Standard 2905.900
- Back At Work
- Back In Action
- Back Protection
- Back Safety
- Back Safety For First Responders
- Back Safety For Landscape, Custodial & Maintenance Workers
- Back Safety For Material Handlers
- Back Safety: Lift Well, Live Well
- Back Safety: Real, Real-Life®
- Ergonomics
- Ergonomics: Break The RMI Habit
- Office Ergonomics
- Strains & Sprains: Avoiding The Pain

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– Utah Risk Management Mutual Association (UMMA), Orem, UT

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GENERAL SAFETY
OSHA General Duty Clause
• 2009 H1N1 Flu (Swine Flu): What You Need To Know
• Avian Flu: What You Need To Know
• D.O.T. Drug & Alcohol Testing
• Dealing With Stress
• Drug & Alcohol Abuse
• Employee Wellness: Taking Care Of You
• Good Manufacturing Practices: Food Safety’s In Your Hands
• HACCP: A Plan For Food Safety
• Handwashing: Avoiding Germs And Viruses At Work
• Indoor Air Report
• Injury And Illness Prevention
• Landscape Power Tools
• Mosquitoes And Ticks
• Office Safety
• Office Safety: It’s A Jungle In There
• Roadway Worker Safety: In The Zone
• Service Reps: A Day In The Life
• Sexual Harassment
• Shiftwork
• Tuberculosis Awareness
• Warehouse Safety
• Working Outdoors
• Workplace Violence

BEHAVIORAL SAFETY
PEOPLE-BASED SAFETY™
• Acting
• Activating ACTS
• Coaching
• Seeing
• Thinking

STOP™ (Safety Training Observation Program)
• STOP DataPro™
• STOP™ For Each Other
• STOP™ For Each Other For Oil & Gas
• STOP™ For Ergonomics
• STOP™ For Supervision
• STOP™ For Supervision For Oil & Gas

OUTDOOR
• Beat The Heat: Preventing & Treating Heat Disorders
• Groundskeeping Safety: Be A Pro!
• Groundskeeping Safety: Dealing With Bugs And Critters
• Heat Stress
• Heat Stress: Code Red
• Heat Stress: Don’t Lose Your Cool
• Heat Stress For Public Employees: Seeing Red
• Winter Safety
• Working Outdoors: Mosquitoes And Ticks

OFF-THE-JOB
• Firearms Safety And The Hunter
• Gun Safety
• Holiday Safety
• Judgement On The Water
• Summer Sports
• Survival!
• Vacation Safety
• Water Rescue

“Everyone with access to STOP DataPro™ can enter data, so data reporting and collection is timelier and we are able to respond to trends quicker.”

— Hultamaki, Los Angeles, CA

HAZARDOUS ENERGY
ELECTRICAL SAFETY
OSHA 1910.269 and 1910.97
• Basic Principles
• Construction Electrical Safety: Current Control
• Electric Power Generation
• Electrical Emergencies
• Electrical Hazards
• Electrical Safety
• Electrical Safety: Beware The Bite
• Electrical Safety: Real, Real-Life®
• Fatal Shock: Electrical Case Histories
• Static Electricity
• Working Around Live Circuits

LOCKOUT/TAGOUT
OSHA 1910.120
• Line Breaking
• Line Breaking: Use A Permit!
• Lockout For Life!
• Lockout/Tagout
• Lockout/Tagout For Pulp And Paper
• Lockout/Tagout: An Open & Shut Case
• Lockout/Tagout: Lightning In A Bottle
• Lockout/Tagout: Real, Real-Life®
• Lockout Tragedy

ARC FLASH
NFPA 70E
• Arc Flash: Live To Tell
• Arc Flash Safety Awareness
• Electrical Safety For The Qualified Worker

HAZWOPER
OSHA 2910.120
• Decontamination
• Drum Handling
• HAZWOPER Awareness
• HAZWOPER First Responder: Awareness Level
• HAZWOPER First Responder: Operation Level
• Incident Command System
• Lab Packs
• Small Spills And Leaks
STOP™ PROGRAMS NOW AVAILABLE

STOP™ For Supervision
A comprehensive behavior-based training program, STOP™ For Supervision establishes the framework for the entire STOP™ series. By talking with people to acknowledge safe acts and correct unsafe acts, workers are encouraged to follow safe work practices. This program is available in an oil and gas industry specific version.

STOP™ For Each Other
STOP™ For Each Other focuses on peer-to-peer safety, teaching participants to interact with their co-workers, incorporate safety in their everyday activities and make safety second nature. This program is available in an oil and gas industry specific version.

STOP™ For Ergonomics
This program builds on the principles and skills introduced in the STOP™ series and applies them to ergonomics, an essential component of workplace safety.

STOP™ Implementation Assistance Workshop
 Conducted by DuPont STOP™ experts before you begin STOP™ implementation, these workshops will help you build a strong foundation for the STOP™ program and increases involvement across your organization.

STOP DataPro™
STOP DataPro™ is a web-based application that optimizes the value of STOP™ programs by making it easier to record and analyze safety performance data and generate reports. It quickly and easily enables in-depth understanding of workplace safety using your STOP™ observation data to help review findings, identify trends, track corrective actions and monitor the frequency and effectiveness of safety observations.

Recently, the Huhtamaki manufacturing plant in Los Angeles celebrated 60 days without an Occupational Safety and Health Administration (OSHA) recordable injury. The milestone was marked with a plant-wide barbecue, but already Huhtamaki was looking ahead in hopes of surpassing its previous record—350 days without a recordable injury. That’s a far cry from 2004, when the company’s safety culture was in need of revitalization.

Situation
In 2004, the Huhtamaki manufacturing plant in Los Angeles faced a serious challenge: Its injury rate was high and morale was low. The company was committed to turning the situation around. However, after assessing the situation, senior management dismissed a top-down approach, in which management would dictate safety via policies and procedures. The company needed to actively involve employees at all levels to successfully change the safety culture at the plant. They decided to seek out a behavior-based system that would not only involve everyone at the plant, but would effectively help employees think proactively about safety in their work environment.

Solution
Because they wanted a frontline approach to safety, Huhtamaki chose DuPont’s STOP™ family of workplace safety-training tools to overhaul its safety performance. It began in 2004 with STOP™ For Supervision, a program that trains line management to take responsibility for controlling injuries and incidents through worker observations and discussions. Huhtamaki rolled out STOP™ For Supervision to 30 managers, supervisors and leads. The company was able to “test drive” the STOP™ tools with this small group, while ensuring crucial supervisory roles fully understood the program’s goals before introducing the program to the entire plant. A year later, in 2005, Huhtamaki rolled out two additional STOP™ programs plant-wide: STOP™ For Each Other, a program designed to raise employee awareness of safety through a peer-to-peer approach, followed by STOP™ For Ergonomics, which trains employees to identify ergonomic issues in the workplace. The STOP™ program became part of everyone’s performance objective.
Challenges
Implementing and maintaining the program were not without obstacles. Scheduling the time required for all plant employees to attend training was a logistical challenge. But Huhtamaki realized that completing the training would benefit the company in the long run. They made a concerted effort to enable all employees to complete training with minimal disruption to the line.

Once the initial program rollout and fanfare died down, Huhtamaki turned its energy to maintaining employee focus and consistency. For example, hourly employees are required to conduct two safety checklists each month but, over time, employees became lax about the checklists, either failing to carry them out or failing to complete them. Huhtamaki addressed the issue by retraining all departments on the importance of safety and the need to allocate enough time each month to properly complete two checklists. “We let them know their comments mattered,” said Brian Rodriguez, planning analyst for the Huhtamaki L.A. plant.

At the same time, Huhtamaki encountered glitches with safety observation follow-ups. While employees would document unsafe observations on their checklists, busy supervisors didn’t always make time to follow-up with employees regarding their comments. Consequently, employees began to doubt if anyone was reading the STOP™ checklists or taking the safety discussions seriously. Approaching other people to talk about safety was a new concept for many employees. This can be intimidating. Approaching other people to talk about safety was a new concept for many employees. This can be intimidating.

Huhtamaki also faced resistance from employees. They realized that completing the training would benefit the company quickly solved this problem with STOP DataPro™.

The program allows the Huhtamaki plant to effectively track unsafe acts by department and by shift. It also allows management to export data to a spreadsheet to track comments and corrective actions. Huhtamaki uses the data to project trends and generate analysis of unsafe and safe acts that can be shared with all employees. This makes everyone in the plant aware of what issues the site needs to address.

Results
Since STOP™ was rolled out plant-wide in 2005, Huhtamaki has undergone a resounding transformation. All employees now perform safety observations (hourly employees conduct two per month and supervisors eight). Conducting these observations has raised the safety consciousness of all employees. As a result, Huhtamaki has experienced a 45 percent decrease in lost workdays—from 351 lost workdays in 2005 to 201 lost workdays in 2009. Overall, it has seen a 91 percent drop in injuries at the L.A. plant.

Huhtamaki also has seen a significant improvement in safety versus unsafe acts, and employees no longer hesitate to point out unsafe acts. “If the plant manager were to walk down to the floor without wearing the appropriate personal protective equipment, an hourly employee would have no problem stopping him and letting him know he was being unsafe,” said Mr. Rodriguez.

Additionally, because all employees participate in STOP™ safety observations and are now in the habit of doing full observations with comments, Huhtamaki has reduced the time spent on safety-related information. “We really look at comments here because they give us an idea what areas to work on,” said Mr. Rodriguez.

To diminish such feelings, Huhtamaki used STOP™ training to explain to employees that the program was not a punitive one. Trainers reinforced the point that employees should not write specific employee names on observation checklists. Additionally, training stressed the proper way to approach safety discussions—giving a positive comment first, asking questions, etc. Trainers were careful to go over this approach thoroughly during training sessions.

Huhtamaki’s biggest challenge came once the program was well under way. Tracking and organizing the volume of information collected in checklists each month was overwhelming. The company quickly solved this problem with STOP DataPro™.

The program allows the Huhtamaki plant to effectively track unsafe acts by department and by shift. It also allows management to export data to a spreadsheet to track comments and corrective actions. Huhtamaki uses the data to project trends and generate analysis of unsafe and safe acts that can be shared with all employees. This makes everyone in the plant aware of what issues the site needs to address.

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Ethics Is A Competitive Advantage With Dr. Marianne Jennings
Using eye-opening anecdotes, hard-hitting research, and unsettling case studies, this course explores five reasons why ethics matter and its importance to your bottom line. It also demolishes the gray-area myth, describing why and how it is a risky and non-sustainable way of doing business.

Available on DVD.
Includes 10 employee handbooks.
Item #POX012

DVD Purchase: ..........$495
Rental: ..........$295

Ethics: Speaking Up Without Fear With Dr. Marianne Jennings
Show your employees why they need to speak up when they are aware of a misstep; why it is everyone’s responsibility; and how organizations can get around the culture of fear and retaliation. In this course, Dr. Marianne Jennings illuminates the importance of speaking up through data, personal research on whistleblowers, and real-world examples.

Available on DVD.
Includes 10 employee handbooks.
Item #POX013

DVD Purchase: ..........$495
Rental: ..........$295

Ethical Leadership: Tone At All Levels With Dr. Marianne Jennings
In this course, Dr. Marianne Jennings teaches that the examples all employees set are important. She uses the analysis of pressure, communication, personal complacency, and indifference to illustrate that the “tone” of ethics resonates with each and every employee and helps you build an organization-wide ethical culture.

Available on DVD.
Includes 10 employee handbooks.
Item #POX014

DVD Purchase: ..........$495
Rental: ..........$295

FCPA & Business Ethics
Introduce your employees to FCPA regulations and help them deal fairly with foreign government officials, and other related parties. Helping you comply with the Foreign Corrupt Practices Act, the course identifies potential issues in overseas transactions.

Available as an interactive online course.
Item #POX002

Call for pricing

Environmental Law
Give your employees an overview of environmental laws and the agencies that oversee them. Citing compliance practices, the course reviews how to deal with a government investigation and exercise due diligence under the law.

Available as an interactive online course.
Item #POX006

Call for pricing

Export Control/Anti-Boycott Law
Give your employees a framework for understanding U.S. export regulations and grasping why they need to know the pertinent laws of any country where your company conducts business. The course shows them how to maintain appropriate export records and understand the penalties for violations.

Available as an interactive online course.
Item #POX003

Call for pricing

Harassment: A New Look
Harassment has evolved into new yet equally devastating forms – bullying, third-party harassment, and sexting! Help keep your training up to speed, address the challenges and protect your employees with this course.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #POX009 (Managers’ Version)
Item #POX031 (Industrial Version)

DVD Purchase: ..........$945
Rental: ..........$295

Four Generations: The Greatest Potential
Bridge the generation gap in the workplace with this course, which shows how the four generations – the traditionalist, the baby boomer, Generation X, and Generation Y – can respect and understand each other despite their differences.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #POX025

DVD Purchase: ..........$945
Rental: ..........$295

Wage & Hour Compliance
Review the Fair Labor Standards Act and double-check your practices with the help of this course, which provides an overview of the law to help your organization provide fair compensation and cope with the DOL’s tightening enforcement program.

Available on DVD and as an interactive online course.
Item #POX017

DVD Purchase: ..........$745
Rental: ..........$295

Harassment: A New Look For California (AB 1825 Compliant)
Using a salon and its employees to frame the discussion, the course helps your managers address the more recent forms of harassment, and comply with California’s Fair Employment and Housing Act (FEHA). It reminds managers of their responsibilities and helps them handle harassment scenarios, from dealing with complaints to conducting interviews and investigations.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #POX011

DVD Purchase: ..........$945
Rental: ..........$295
Insider Trading
Introduce your employees to insider trading and the laws that prevent and penalize it. Stressing the distinction between appropriate and inappropriate handling of insider information, the course reviews the statutory and judicial rules against insider trading and helps employees avoid potential breaches.
Available as an interactive online course. Call for pricing
Item #PO0001

Leakproof: 8 Privacy Principles
Strengthen your privacy protection program and increase customer trust by implementing eight guidelines from the Organisation for Economic Cooperation and Development (OECD).
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DVD Purchase: .........$945
Rental: .........$295
Includes 10 employee handbooks.
Item #LGL020

People Treatment Investigations
Help your supervisors conduct a proper people treatment investigation. This course shows them how to handle complaints, document incidents, plan investigations, deal with threats and retaliations, and make decisions and recommendations.
Available as an interactive online course. Call for pricing
Item #PO0007

Records And Information Management
Show employees how to handle records properly when the organization relocates, shuts down or when records are subpoenaed. This course stresses the importance of periodic audits and explains what to watch for if your records are being managed by an outside vendor or contractor.
Available as an interactive online course. Call for pricing
Item #PO0005

Red Flags Rule: Preventing Identity Theft
Maintain high standards of security and confidentiality and help your organization comply with the Red Flags Rule. The course discusses the types of accounts and organizations covered, five categories of red flags, and practices that can help protect your organization’s bottom line.
Available on DVD and as an interactive online course.
DVD Purchase: .........$695
Rental: .........$295
Includes 10 employee handbooks.
Item #RFR002

Trade Secret Law
Clarify the definition of trade secret for your employees and give them a basic, though vital overview of trade secret law. This course helps them comply with various regulations and set up procedures to strengthen the security of confidential information.
Available as an interactive online course. Call for pricing
Item #PO0004

U.S. Antitrust Compliance Training
Help raise employees’ awareness of the potential impact of U.S. antitrust law on an organization’s business operations, particularly on those involving customers and competitors. Citing tips to help prevent violations, the course guides employees to recognize and avoid critical issues.
Available as an interactive online course. Call for pricing
Item #PO0000

Understanding The New FMLA
Help achieve compliance to the new FMLA by clarifying definitions, citing exceptions and showing managers how to handle tricky situations. The course explains the provisions of the FMLA in easy-to-understand language.
Available on DVD and as an interactive online course.
DVD Purchase: .........$695
Rental: .........$295
Includes 10 employee handbooks.
Item #PO0008

Understanding The New A.D.A.
Update your training and keep up with the revisions of the Americans with Disabilities Act. This course covers the fundamentals of the original A.D.A. and explains the new provisions.
Available on DVD and as an interactive online course.
DVD Purchase: .........$695
Rental: .........$295
Includes 10 employee handbooks.
Item #ADA005

Social Media: Reduce the Risk
Map out a social media policy that can regulate your employees’ online activity, provide them with safe online practices, and help protect your organization from the risks of social media content: from loss of customers and bad publicity to data breaches and even lawsuits.
Available on DVD.
Includes 10 employee handbooks.
Item #PO0015
## BEST SELLERS

### Avoiding Litigation Landmines: A Survival Guide For Managers
Show employees a compelling dramatization of how they can potentially avoid nine common legal pitfalls that can cost them – and your organization - millions of dollars.

- Available on DVD and as an interactive online course.
- DVD Purchase: $845
- Rental: $295
- Item #:KEN000

### Care And Candor: Making Performance Appraisals Work
Explore how the principles of care, candor and collaboration can help your managers increase productivity and empower employees to succeed. This course explains the rule of intention and attention; setting SMART goals; and building two-way communication.

- Available on DVD and as an interactive online course.
- Includes 10 employee handbooks.
- DVD Purchase: $945
- Rental: $295
- Item #:PER011

### Conflict Resolution: A Win/Win Approach
Help guide your employees out of conflict and towards compromise with this course, which helps them deal with differences and lead to win-win situations.

- Available on DVD and as an interactive online course.
- Includes 10 employee handbooks.
- DVD Purchase: $745
- Rental: $295
- Item #:CON000

### Communication Breakdown
Liven up your communication training with this course, which uses a simple yet engaging story to illustrate seven reasons why communication problems arise and what your employees can do to minimize them.

- Available on DVD and as an interactive online course.
- Includes 10 employee handbooks.
- DVD Purchase: $945
- Rental: $295
- Item #:CMN028

### Diversity: Food For Thought
Take your employees to the Diversity Diner with this best-selling, multi-award winning course. It shows them that when differences are valued, discrimination decreases and productivity increases.

- Available on DVD and as an interactive online course.
- Includes 10 employee handbooks.
- DVD Purchase: $845
- Rental: $295
- Item #:DIV002

### Diversity: The Real Scene
Alert your employees to potentially difficult diversity scenarios and help cultivate respect in the workplace. The course provides information to help them avoid harassing and disrespectful behaviors, create a more harmonious environment, and comply with harassment laws.

- Available on DVD and as an interactive online course.
- Includes 10 employee handbooks.
- DVD Purchase: $845
- Rental: $295
- Item #:DIV015

### Documenting Discipline II
Walk your supervisors through a disciplinary process that embodies the FOSA principles. A follow-up to the original classic, the course explores incident diaries, disciplinary action memos and the notion of progressive discipline.

- Available on DVD and as an interactive online course.
- DVD Purchase: $845
- Rental: $295
- Item #:LGL017

### Drop By Drop
Show your employees how the small slights, subtle discriminations and tiny injustices – can slowly and gradually foster disrespect, affect employee morale and productivity, and increase turnover. A poison to the workplace, these “micro-inequities” are not delivered by the bucket but drop by drop.

- Available on DVD and as an interactive online course.
- Includes 10 employee handbooks.
- DVD Purchase: $945
- Rental: $295
- Item #:DIV017

### Ethics: The L.O.G.I.C. of Right
Raise your employees’ awareness of nine common ethical issues. Introducing the L.O.G.I.C. method, this course guides your employees to make the right decision when faced with an ethical dilemma, helping to protect your organization from the costs of unethical behavior.

- Available on DVD and as an interactive online course.
- Includes 10 employee handbooks.
- DVD Purchase: $945
- Rental: $295
- Item #:ETH001

### Everest (Habits 4, 5 and 6 Public Victory)
Follow the story of Erik Weihenmayer, the blind man who conquered Mount Everest, and the amazing team that made it possible. Inspire your employees with their story as you help them enhance teamwork and elevate their performance.

- Available as an interactive online course.
- Call for pricing
- Item #:COV9EFV

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**Call 800-861-7668 for a FREE preview!**

Preview online at [www.training.dupont.com](http://www.training.dupont.com)
Harassment Is... Available in versions for Office, Retail, Hospitality, Industrial, and Government, this course provides compliance practices and shows your employees how to help prevent harassment and create a respectful environment. Available on DVD and as an interactive online course. 

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<th>Item #</th>
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<tr>
<td>LGL007</td>
<td>DVD Purchase: $845</td>
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Harassment: The Real Scene So you’ve got a workplace full of people who all get along? Yeah, right. The real scene is that problems happen. Help make sure harassment is not one of them with this course. Available on DVD and as an interactive online course. 

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It’s About Respect: Recognizing Harassment In A Diverse Workplace Do your employees know the strategies to create a respectful and productive workplace? Give them guidelines and show them compliance practices with this best-selling course. Available on DVD and as an interactive online course. 

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<td>LGL055</td>
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Legal & Effective Interviewing II: The Right Questions There’s a lot riding on the interview; make sure your managers get it right, avoid illegal questions, and handle applicants with disabilities fairly. This course shows them how to set the tone and conduct the interview. Available on DVD and as an interactive online course. 

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Legal Peril: 8 Management Pitfalls To Avoid Follow Harry Hamlin as he walks your supervisors through management mistakes that reduce productivity and may cause expensive liabilities. Each pitfall is discussed and illustrated with examples, helping your managers mitigate legal risks, safeguard morale and protect the bottom line! Available on DVD and as an interactive online course. 

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Let’s Face It: Harassment Training For Supervisors Show your managers the ropes of handling harassment scenarios with this realistic and engaging course, which discusses their responsibilities, the measures they need to implement, and the guidelines they need to follow. Available on DVD and as an interactive online course. 

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Love ‘Em Or Lose ‘Em: Employee Retention Discover the glue that makes employees stick. With this course that’s based on the best-selling book, Love ‘Em or Lose ‘Em, your managers can implement strategies that can help retain employees and protect your organization from the costs of turnover. Available on DVD and as an interactive online course. 

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Managing People Through Change Explore the critical skills that can help lead employees through change. This course examines four predictable phases of change: denial, resistance, exploration and commitment, and explores how each affects people and their work. Available on DVD and as an interactive online course. 

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More Than A Gut Feeling III Show your employees how Dr. Paul Green’s behavioral approach to interviewing can indicate future job performance and help your organization hire the best applicant. The course explains how to plan an interview, make decisions based on facts, and avoid illegal questions. Available on DVD and as an interactive online course. 

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No Privacy: Legal Issues In Email Click on this course and help delete the likelihood of email-related risks. It explains why e-mail is not a harmless piece of technology, citing its potential dangers and listing safe e-mail practices. Available as an interactive online course. 

| Item # | | |
|--------|---------------------------------|
| LGL008 | DVD Purchase: Call for pricing |

Call 800-861-7668 for a FREE preview!
Recognizing Drug & Alcohol Abuse For Managers
Alert your managers and help them identify alcoholism and drug abuse among their employees. The course helps them reduce missed workdays, increase productivity, and protect employee health and safety. It also explores drug testing for employees.
Available on DVD and as an interactive online course.
- DVD Purchase: $495
- Rental: $115
- Item #DRG005

Sexual Harassment: A Manager’s Guide
Managers are often responsible for dealing with sexual harassment at work. Provide them with the tools to help handle the various aspects of this delicate task, from recognizing signs of harassment to investigating claims.
Available on DVD and as an interactive online course.
- DVD Purchase: $845
- Rental: $295
- Item #SH000

Sexual Harassment: A Manager’s Guide in California
Specifically designed to help your organization comply with AB 1825, this two-hour interactive course explores the ins and outs of the law, and helps your managers create a respectful environment, handle harassment issues, and mitigate legal risks.
Available on DVD and as an interactive online course.
- DVD Purchase: $845
- Rental: $295
- Item #SH0035

Sexual Harassment: New Perspectives
Give your employees an unusual take on harassment with this course, which shows how easy it is not to recognize their own harassing behavior. It also highlights the importance of understanding others and discusses the prevalence of “unintentional.”
Available on DVD and as an interactive online course.
- DVD Purchase: $845
- Rental: $295
- Item #SH0008 (White-Collar Version)
- Item #SH0009 (Blue-Collar Version)

Teamwork: How Synergy Succeeds
Take your employees on a scavenger hunt, during which they explore the seven building blocks to team success.
Available on DVD and as an interactive online course.
- DVD Purchase: $745
- Rental: $295
- Item #TMW000

The Goal: How To Version
See how Alex Rogo applies the principles in Eli Goldratt’s book to transform his mediocre division into a money-making machine. Use these lessons to help elevate employee productivity and boost the bottom line.
Available on DVD and as an interactive online course.
- DVD Purchase: $945
- Rental: $295
- Item #IMP000

The SID Story
Hosted by Dennis Franz, star of NYPD Blue, this course dramatizes the story of a manager who learns the value of feedback. It shows how managers can motivate employees, even difficult ones, through positive reinforcement.
Available on DVD and as an interactive online course.
- DVD Purchase: $845
- Rental: $295
- Item #SUP005

Time Management: A Productivity Plan
Get a survey on state-of-the-art, time-management techniques that can help increase productivity and create a less stressful work environment.
Available on DVD and as an interactive online course.
- DVD Purchase: $845
- Rental: $295
- Item #TIM000

Workplace Violence: First Line of Defense
Have your employees listen to an interview with a convicted perpetrator and show them a compelling re-enactment to help increase employee vigilance against workplace violence.
Available as an interactive online course.
- Call for pricing
- Item #ETC003

Who Cares?
Have your employees met a customer who complains that “customer service isn’t what it used to be?” Can they prove them wrong? This course re-enacts examples of poor customer service, illustrates its impact on customers’ feelings, and explores four ways to help improve the situation.
Available on DVD and as an interactive online course.
- DVD Purchase: $945
- Rental: $295
- Item #CUS042 (Retail Version)
- Item #CUS043 (Government Version)
ETHICS & COMPLIANCE ADVISORS

DuPont Sustainable Solutions works with thought leaders and practicing attorneys to stay abreast of the constantly changing compliance climate and to help ensure that our clients have the most up-to-date and effective ethics learning solutions available.

- The DuPont Primary Law Firms assisted us in developing the content.
- Through DuPont Sustainable Solutions’ blended learning solutions, we are able to deliver the content in an effective and efficient manner to meet your business needs.
- By working with key thought leaders in the areas of ethics, compliance, governance, and risk, we are able to provide our clients with best practices and legal expertise that these leaders have obtained from many years of working with Boards of Directors, CEOs, General Counsel, and Chief Ethics and Compliance Officers.

DuPont Primary Law Firms

The following are the Primary Law Firms who assisted DuPont Sustainable Solutions in developing the Ethics & Compliance courses.

Stacia A. Christman, Counsel

Working primarily with national and international industrial, manufacturing and commercial clients, Ms. Christman focuses her practice on a variety of environmental regulatory arenas at local, state and federal levels including permitting and compliance, enforcement and site remediation. In addition, she provides environmental counsel to clients involved in corporate mergers and acquisitions and environmental litigation including administrative hearings.

Briton K. Nelson, Associate

Ms. Nelson practices within the firm’s Labor and Employment Department.

Douglas B. Smith, Associate

Mr. Smith’s practice focuses on trademark risk assessment, registration, maintenance, licensing, and dispute resolution for public and private companies. He also counsels clients in the areas of copyright, advertising, and sweepstakes law.

W. Carter Younger, Partner

Mr. Younger has more than 30 years of labor and employment law experience that includes litigation in federal and state courts throughout the country. He is experienced in alternative dispute resolution, including arbitration and mediation. He also represents employers before administrative agencies, including the National Labor Relations Board, the U.S. Department of Labor Office of Federal Contract Compliance Programs and Wage and Hour Division, and state and local equal employment opportunity agencies. Mr. Younger has been listed in Best Lawyers in America for labor and employment law for more than 25 years, since its inception.

Angie B. Styles, Partner

Angie B. Styles is a partner in Crowell & Moring’s Washington, D.C. office and chair of the firm’s Government Contracts Group. Prior to joining the firm, Ms. Styles served in the federal government as Administrator for Federal Procurement Policy within the Office of Management and Budget at the White House, a position requiring confirmation by the United States Senate. Ms. Styles’ current practice concentrates on government contracts counseling and litigation, including procurement ethics and compliance, civil and criminal fraud matters under the False Claims Act, mandatory disclosure, procurement integrity, the Anti-Kickback Act, GSA Schedule contracting with an emphasis on pricing issues, GSA leasing, and Buy American and Trade Agreements Act compliance. In addition, Ms. Styles conducts complex internal investigations, corporate compliance reviews, and training programs on ethics and public sector contract compliance.

Mark Brzezinski, Partner

Mr. Brzezinski manages the international law practice in McGuireWoods’ Washington office. His practice focuses on regulatory and legal compliance pertaining to sanctions, Export Administration Regulations and the Foreign Corrupt Practices Act, and the development of corporate internal compliance programs. He is a former director of Southeast European affairs at the National Security Council at the White House. Prior to that appointment, he served as a director for Russian/Eurasian affairs on the National Security Council, where he was White House coordinator for U.S. democracy and rule of law assistance programs in the region.

Martha S. Doty, Counsel

Ms. Doty is counsel in the firm’s Los Angeles office. She counsels public and private employers on the many and varied aspects of employment relationships, and also litigates all types of employment cases. In addition, Ms. Doty handles administrative matters before the California Labor Commissioner, Cal-OSHA, and the Workers’ Compensation Appeals Board.

Call 800-861-7668 for more information!
Julia Woodward-Carlton, Senior Associate
Julia is a senior associate in our EU/competition law practice. She advises on a wide range of UK and EU competition law aspects in particular managing cartel investigations and implementing global compliance programmes. Julia was instrumental in developing the Eversheds’ Competition Law Online Toolkit which has won a number of awards including Winner Best E-Learning Facility, E-Loties Award 2004; Lawyer Award for best use of IT 2005; and Financial Times Stand Out Innovation 2006. Julia has also recently developed a new online training programme, Ethics@work.

Paul Smith, Partner
Paul is a recognised expert on law firm partnering and convergence. He began developing this expertise as client partner for DuPont more than ten years ago. In recent years Paul has focused on how the law firm and the global corporate law department can work together effectively across multiple jurisdictions.

Stephen Rose, Partner
Stephen Rose is a partner specialising in competition law and antitrust. He has 17 years’ experience as a competition specialist in London and Brussels. Stephen has represented clients from a range of industries before the OFT, Competition Commission and the European Commission. Stephen’s expertise embraces all aspects of antitrust including investigations, trading advice and compliance and merger control.

Paula Barrett, Partner
Paula specialises in IT and Data Protection. She leads one of our regional IT teams and is the national head of our data protection group. Paula has particular expertise in advising clients on outsourcing, strategic partnerships and major supply contracts, and on e-commerce and technology regulation. Paula’s extensive experience in Data Protection/privacy law includes managing multi-jurisdictional compliance programmes, and advising on appropriate strategies for dealing with extra EEA transfers of personal data.

Dr. Marianne Jennings, Professor, author, attorney, and lecturer
Dr. Jennings is a professor of legal and ethical studies in business from the W.P. Carey School of Business at Arizona State University. She has conducted numerous seminars and published a broad range of resources on law and ethics, including books such as “Seven Signs of Ethical Collapse and Case Studies in Business Ethics”. A recipient of numerous awards and citations, Dr. Jennings has done consulting work for law firms, businesses and many professional groups. Learn more about Dr. Jennings at her website, The Ethical Barometer (www.mariannejennings.com).

Executive Consultants

Amy E. Hutchens, JD, CCEP
Ms. Hutchens serves as Watermark’s General Counsel and Vice President of Compliance and Ethics Services. She has federal, criminal, and civil litigation experience advising executive management on compliance and ethics matters, helping meet Federal Sentencing Guidelines and the Federal Acquisition Regulation. Certified by the Society of Corporate Compliance and Ethics as a Compliance Professional (CCCEP), she has worked on all aspects of compliance programs: risk assessment, policy drafting, employee training, development of codes of conduct, and implementation of monitoring and investigative protocols.

Donald A. Cohn, Esq.
Mr. Cohn is the President of ePolicy Planning, LLC a consulting firm specializing in providing practical assistance to help companies create and implement Social Networking programs. Donald recently retired from E. I. du Pont de Nemours and Company as Corporate Counsel where he had practiced law for over 37 years. Donald was a member of the DuPont Social Networking Policy Steering Committee, and wrote the Digital Social Networking Policy. He also led the global information technology and solutions function, the e-commerce practice group, and in-house privacy legal team.

Thought Leader

ADA
• Understanding The New ADA

ANTITRUST
• U.S. Antitrust Compliance Training

CALIFORNIA-COMPLIANT HARASSMENT
• Harassment For Managers: A New Look For California (AB 1825 Compliant)
• Let’s Face It: Harassment Training For Supervisors
• Sexual Harassment: A Manager’s Guide In California

DISCRIMINATION & EEO
• Discrimination & EEO

EMPLOYMENT LAW
• Avoiding Litigation Landmines: A Survival Guide For Managers
• Legal Peril: B Management Pitfalls To Avoid

ENVIRONMENTAL LAW
• Environmental Law

ETHICS
• Ethical Leadership: Tone At All Levels With Dr. Marianne Jennings
• Ethics Is A Competitive Advantage With Dr. Marianne Jennings
• Ethics: Speaking Up Without Fear With Dr. Marianne Jennings
• Ethics: The L.O.G.I.C. Of Right

FMLA
• Understanding The New FMLA

HARASSMENT
• Harassment For Managers: A New Look
• Let’s Face It: Harassment Training For Supervisors

IDENTITY THEFT
• Red Flags Rule: Preventing Identity Theft

INSIDER TRAINING
• Insider Trading

INTERVIEWING & HIRING
• Legal And Effective Interviewing Skills
• Legal And Effective Interviewing II: The Right Questions
• More Than A Gut Feeling III
• You Be The Judge II

PERFORMANCE APRAISALS
• Care And Candor: Making Performance Appraisals Work

PRIVACY
• Leakproof: 8 Privacy Principles

RECORDS MANAGEMENT
• Records And Information Management

SEXUAL HARASSMENT
• Sexual Harassment: A Manager’s Guide
• Sexual Harassment: A Manager’s Guide In California

WAGE & HOUR
• Wage & Hour Compliance

Jennings has done consulting work for law firms, businesses and many professional groups. Learn more about Dr. Jennings at her website, The Ethical Barometer (www.mariannejennings.com).

Paula has particular expertise in advising clients on outsourcing, strategic partnerships and major supply contracts, and on e-commerce and technology regulation. Paula’s extensive experience in Data Protection/privacy law includes managing multi-jurisdictional compliance programmes, and advising on appropriate strategies for dealing with extra EEA transfers of personal data.
ANTITRUST
- U.S. Antitrust Compliance Training

DIVERSITY
- Dealing With Diversity
- Diversity: Food For Thought
- Diversity In The Real World
- Diversity: The Real Scene
- Drop By Drop
- Four Generations: The Greatest Potential
- The Diversity Advantage: Food For Thought

ENVIRONMENTAL LAW
- Environmental Law

ETHICS
- Ethics: The L.O.G.I.C. Of Right

EXPORT CONTROL
- Export Control And Anti-boycott Law

FCPA
- FCPA & Business Ethics

HARASSMENT
- Beyond Sexual Harassment: Other Forms Of Harassment And Discrimination
- Harassment: A New Look
- Harassment: A New Look (Industrial Version)
- Harassment Is...
- Harassment: The Real Scene
- It’s About Respect: Recognizing Harassment In A Diverse Workplace
- Respect In The Workplace: Avoiding Discrimination

INSIDER TRADING
- Insider Trading

PRIVACY
- Leakproof: 8 Privacy Principles

RECORDS MANAGEMENT
- Records And Information Management

SEXUAL HARASSMENT
- Sexual Harassment: Is It Or Isn’t It? II
- Sexual Harassment: New Perspectives
- Sexual Harassment: You Make The Call

SOCIAL MEDIA
- Social Media: Reduce The Risk

SUBSTANCE ABUSE
- Creating A Drug-free Workplace: Back On Track
- D.O.T. Drug And Alcohol Testing
- Recognizing Drug And Alcohol Abuse For Employees

TRADE SECRET LAW
- Trade Secret Law

UK BRIBERY
- UK Bribery Act

WORKPLACE VIOLENCE
- Workplace Violence: First Line Of Defense
- Workplace Violence: The Calm Before The Storm

BEHAVIORAL-BASED INTERVIEWING
- More Than A Gut Feeling III

CHANGE
- Finding The Up In Upheaval
- Managing People Through Change

COACHING
- Documenting Discipline II
- We Need To Talk: Coaching Problem Employees

COMMUNICATION
- Tearing Down Walls
- The Straight Scoop On E-mail
- You’re Not Listening

CONFLICT RESOLUTION
- Between You And Me: Solving Conflict
- Conflict Resolution: A Win/Win Approach

EMPLOYEE RETENTION
- Love ‘Em Or Lose ‘Em: Employee Retention

FINANCE
- Learning The Accounting Game: The Basics

LEADERSHIP
- Leadership: Reach For The Stars
- Covey Leadership Library
- Everest - Habit 4, 5, And 6 Public Victory
- I Know Just What You Mean - Habit 5 Seek First To Understand, Then To Be Understood
- Leading By Example - Habit 1 Be Proactive
- Mauritius - Habit 6 Synergy
- Max And Max - Habit 4 Think Win-Win
- Tearing Down Walls

MOTIVATION
- Continuous Motivation
- Either Way You’re Right
- Motivation: Igniting Exceptional Performance

PERFORMANCE FEEDBACK
- Care And Candor: Making Performance Appraisals Work
- Continuous Performance Appraisal
- Documenting Discipline
- Documenting Discipline II
- Legal And Effective Performance Appraisals
- Legal And Effective Progressive Discipline
- Looking Forward: Your Performance Appraisal
- Not Just Another Meeting
- The Human Touch Performance Appraisal II
- The Legal Side Of Evaluating Performance

SUPERVISORY SKILLS
- Quality Supervision For Industry
- Supervisory Skills: Take Control
- The Sid Story
- Training Ground: Supervisory Skills
CHANGE
• Finding The Up In Upheaval

COMMUNICATION
• Communication Breakdown
• Communication Cornerstones: Building Trust
• Communication Nightmares
• Nobody’s Listening
• Relationship Strategies

CONFlict RESOLUTION
• Between You And Me: Solving Conflict
• Conflict Resolution: A Win/Win Approach

CREATIVITY
• Why Didn’t I Think Of That? II

CUSTOMER SERVICE
• But I Don’t Have Customers!
• Exceeding Expectations
• Point Of Impact
• Quality Service In The Public Sector
• The Secret: Customer Service Uncovered
• Who Cares?
• Telephone Skills
• Telephone Courtesy Pays Off II
• Telephone Courtesy: The Royal Connection

EMPLOYEE DEVELOPMENT
• 40 Hours: Invest In Yourself
• Office Politics
• Worksmarts: How To Get Along, Get Noticed And Get Ahead

GOAL SETTING
• Charting Your Course
• Personal Goal Setting: Journey To Success
• SMART Goals: Steps To Success
• The Goal: How-To Version

MEETING SKILLS
• We’ve Got To Stop Meeting Like This

PERFORMANCE FEEDBACK
• Continuous Performance Appraisal
• Documenting Discipline
• Documenting Discipline II
• Legal And Effective Performance Appraisals
• Legal And Effective Progressive Discipline
• Looking Forward: Your Performance Appraisal
• Not Just Another Meeting
• The Human Touch Performance Appraisal II
• The Legal Side Of Evaluating Performance

PRODUCTIVITY / QUALITY
• Quality: You Don’t Have To Be Sick To Get Better
• The Goal: How-To Version

SALES
• Breaking Competitive Accounts: The Seven Critical Sales Actions
  ▶ Business-To-Business Prospecting Series
  • Determine And Reach Key Decision Makers: Sticking To It
  • Listening And Addressing Resistance: Prepare For The Obstacles
  • Verify The Decision Maker And Ask For The Business: Develop The Thirst

STRESS MANAGEMENT
• Dealing With Stress
• Fear And Stress In The Workplace: Managing The Global Challenge
• Life Meets Work: Overcoming Stress, Fear And Anxiety
• Stress: You’re In Control

TEAMWORK
• Employee 101: Respecting The Team
• One For All: Teamwork The Meerkat Way
• Self-directed Work Teams: Getting It Done
• Team Nightmares: Solutions To Your Top Team Problems
• Team Player
• Teamwork: How Synergy Succeeds
• That’s Not My Problem

TIME MANAGEMENT
• Time Management: A Productivity Plan
• Time Trap II

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**BEST SELLER HANDBOOKS**

- **Applied Physics**
  - This four-part process operations series is designed to help participants understand physical concepts applicable to all process- and energy-related industries. It provides the history of measuring and relating physical properties and explains introductory and basic physical properties of temperature, pressure and flow with applicable industry examples.
  - Available as an interactive online course. Item #OPT097
  - Call for pricing

- **Maintenance Troubleshooting**
  - This five-part series is intended to enhance the troubleshooting skills of those who typically maintain and troubleshoot electrical and mechanical equipment by providing a structured approach to identifying and repairing common problems associated with electrical and mechanical equipment.
  - Available as an interactive online course. Item #T80099
  - Call for pricing

- **Pipefitting**
  - These mechanical maintenance courses serve as a progressive introduction to the techniques and practices of the pipefitting art. This 13-part series covers the most common piping systems in use today and stresses proper safety precautions throughout.
  - Available on DVD and as an interactive online course. DVD Purchase (each) $495
  - DVD Purchase (complete series) $2,695
  - Online Call for pricing

- **DuPont™ Energy Efficiency**
  - Designed to provide facilities around the world with the necessary skills to help improve energy efficiency and profitability, this 16-part sustainability series is perfect for industrial organizations looking to begin or improve an energy efficiency program.
  - Available on DVD (part 2 only) and as an interactive online course. Item #NRG099
  - DVD (Energy-Smart Part) $495
  - Online Call for pricing

- **Applied Chemistry**
  - These process operations courses are designed to help participants understand chemistry concepts applicable in many process- and energy-related industries. The three-part series provides introductory material to apply general, organic and water chemistry principles to industry examples.
  - Available as an interactive online course. Item #OPT098
  - Call for pricing

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**INDUSTRIAL SKILLS TRAINING CURRICULUM**

More Handbooks

- **Applied Physics**
  - This four-part process operations series is designed to help participants understand physical concepts applicable to all process- and energy-related industries. It provides the history of measuring and relating physical properties and explains introductory and basic physical properties of temperature, pressure and flow with applicable industry examples.
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  - Available as an interactive online course. Item #OPT098
  - Call for pricing
NEW RELEASES & BEST SELLERS

Operators & Their Responsibilities
This six-part series is designed to help participants understand the typical operator roles and general duties performed in many process and energy industries. These process operations courses present typical tasks performed by plant operators during normal, steady state operations as well as startup, shutdown and abnormal or emergency operations with common tools and equipment care programs.
Available as an interactive online course. Item #OPT099
Call for pricing

Industrial Electricity
This seven-part electrical maintenance series helps participants understand the fundamentals of industrial electricity. The series is designed to familiarize them with the important properties of electricity and the common electrical elements found in industrial settings.
Available on DVD and as an interactive online course. Workbooks also available. Item #ELS099
DVD Purchase (each) ...........$495
DVD Purchase (complete series) .... $2,595
Online ............Call for pricing
Workbooks ............$12.95 (each)

Hydraulics
This seven-part mechanical maintenance series helps participants understand fluid characteristics as well as how fluids exert pressure to support loads and flow to move loads. It contains an overview of hydraulics, including hydraulic circuits, pumps, actuators, valves, fluid, safety, maintenance, and troubleshooting.
Available on DVD and as an interactive online course. Workbooks also available. Item #HDL099
DVD Purchase (each) ...........$495
DVD Purchase (complete series) .... $2,595
Online ............Call for pricing
Workbooks ............$12.95 (each)

Pneumatics
This eight-part mechanical maintenance series helps participants understand the fundamentals of pneumatic technology, including circuitry, compressed air power, air processing, valves, safety, maintenance, and troubleshooting.
Available on DVD and as an interactive online course. Workbooks also available. Item #PMA099
DVD Purchase (each) ...........$495
DVD Purchase (complete series) .... $2,695
Online ............Call for pricing
Workbooks ............$12.95 (each)

Boiler Operation & Control
This five-part mechanical maintenance series provides an overview of the operation of the boiler plate system, including the basic principles of steam energy, how the boiler plate system is designed and constructed, the different types of fuel it burns, and the operating procedures of such an invention.
Available as an interactive online course. Item #BPO099
Call for pricing

Vibration Analysis
This predictive maintenance series is designed to help participants master the basics of predictive maintenance as it applies to the analysis of machine vibration. The six-part series gives an introduction to vibration analysis then covers theory, data collection, and data analysis.
Available on DVD and as an interactive online course. Workbooks also available. Item #VBR099
Call for pricing

Computer Numerical Control
These machine technology courses show participants how to master the fundamentals of computer numerical control for milling operations. The 15-part series covers program preparation, multi-axis milling, circular milling, drilling, subroutines, loops, special cycles, translation, polar coordinates, rotation, scaling, and cutter radius compensation.
Available on DVD and as an interactive online course. Item #CN0099
DVD Purchase (each) ...........$495
DVD Purchase (complete series) .... $3,625
Online ............Call for pricing

Electronic Maintenance
Help participants understand the concepts and devices associated with solid-state electronic circuits as well as the components associated with process control and integrated circuitry with this 12-part instrumentation series.
Available as an interactive online course. Item #EMS099
Call for pricing

CNC Lathe
These machine technology courses are designed to help participants master CNC lathe principles, safety, and operations as well as the tooling used to make parts. The 15-part series includes a careful study of CNC lathe machining, including safety, part programming, tool offsets, special G and M codes, tool nose compensation, speeds and feeds, end facing, OD/ID removal, threading, drilling, tapping, and boring.
Available on DVD and as an interactive online course. Item #CNL099
DVD Purchase (each) ...........$495
DVD Purchase (complete series) .... $3,625
Online ............Call for pricing

Programmable Logic Controllers
Designed to help participants understand the basics of programmable logic controllers (PLCs), this 5-part electrical maintenance series covers such tasks as programming, wiring, troubleshooting, communications, and advanced programming.
Available on DVD and as an interactive online course. Workbooks also available. Item #PLC099
DVD Purchase (each) ...........$495
DVD Purchase (complete series) .... $1,795
Online ............Call for pricing
Workbooks ............$12.95 (each)

Call 800-861-7668 for a FREE preview!
NEW RELEASES & BEST SELLERS

Motor Controls
This eight-part electrical maintenance series is designed to familiarize participants with the subjects of basic controls, overload and time delay relays, schematic symbols, and wiring diagrams; starting methods for squirrel cage, wye-delta, synchronous, and wound rotor controls; and installation and troubleshooting techniques. Available on DVD and as an interactive online course. Workbooks also available.

Workplace Mathematics
Help participants build practical skills step-by-step, beginning with whole numbers and ending with introductory algebra with this four-part basic skills series. It is designed to prepare participants for electronics and similar training. Available on DVD and as an interactive online course. Workbooks also available.

Ultrasons
This three-part predictive maintenance series familiarizes participants with the basic concepts of ultrasons and the applications of ultrasonic detection and measurement. It outlines the important principles of ultrasound detection, the use of ultrasons in leak detection, and the use of ultrasons in mechanical and electrical testing. Available on DVD and as an interactive online course. Workbooks also available.

Industrial Drives
Industrial drives are used to transmit mechanical power from its source to move machinery. This six-part mechanical maintenance series introduces participants to industrial drives. Available on DVD and as an interactive online course. Workbooks also available.

Industrial Bearings
Help participants master the fundamentals of bearing technology with this mechanical maintenance series. The three-part series covers proper bearing installation, removal, lubrication, and troubleshooting. Available on DVD and as an interactive online course. Workbooks also available.

BASIC SKILLS

BASIC SKILLS* (17 Training Hours)

Workplace Reading
- Basic Skills
- Literal Comprehension: Main Idea
- Literal Comprehension: Relationships
- Inference
- Study Skills

Workplace Mathematics
- Whole Numbers
- Fractions
- Decimals
- Introduction To Algebra

Mechanical Print Reading
- Orthographic Projection
- Drawing Format & Dimensioning
- Drawing Types & Symbols
- Thread Specifications

Gaging & Measurement
- Types & Fundamentals
- Procedures & Operation

Rigging
- Equipment Basics
- Operations

OPERATOR INSPECTION

OPERATOR INSPECTION* (9 Training Hours)

- Pneumatic System Inspection
- Vacuum System Inspection
- Air Compression System Inspection
- Fasteners & Equipment Structure Inspection
- Electrical Equipment Control System Inspection
- Motor Drive System Inspection
- Belt Drive, Chain Drive & Gear Box Inspection
- Clutches & Brakes Inspection
- Lubrication System Inspection

PROCESS OPERATIONS

APPLIED PHYSICS (4 Training Hours)
- Quantifying Physical Characteristics
- Properties of Fluids
- Physical Force
- Temperature & Heat

APPLIED CHEMISTRY (3 Training Hours)
- General Chemistry
- Inorganic Chemistry of Water
- Organic Chemistry

OPERATORS & THEIR RESPONSIBILITIES
- Normal Operations
- Startup Operations
- Abnormal Operations
- Shutdown Operations
- Hand Tools
- Equipment Care

MAINTENANCE TROUBLESHOOTING

MAINTENANCE TROUBLESHOOTING (5 Training Hours)
- Troubleshooting Procedures
- Power Distribution & Lighting Systems
- Motors & Motor Controls
- Pumps & Compressors
- Hydraulic Circuits & HVAC

* Applies to interactive coursework.
MECHANICAL MAINTENANCE*

FLUID POWER (33 Training Hours)
- Hydraulics
  - Harnessing Hydraulic Power
  - The Hydraulic Circuit
  - Pumps & Actuators
  - Control Valves
  - Hydraulic Fluid
  - Hydraulic Systems Safety & Maintenance
  - Hydraulic System Troubleshooting
- Industrial Hydraulics
  - Basic Principles & Application
  - Types & Concepts
  - Function & Operating Principles
  - Maintenance & Troubleshooting
- Hydraulic Power Systems & Troubleshooting
  - Identification & Operation
  - Troubleshooting Techniques
- Valve Basics
  - Shutoff Valve Designs & Application Consideration
  - Selecting Shutoff Valves
  - Installing Shutoff Valves
  - Maintaining Shutoff Valves
- Centrifugal Pumps
  - Design & Function
  - System Characteristics & Selection
  - Operation & Maintenance
  - Troubleshooting & Disassembly
  - Reassembly & Installation
- Pneumatics
  - The Power Of Compressed Air
  - The Pneumatic Circuit
  - Processing Air
  - Using Compressed Air
  - Pneumatic Control Valves
  - Working Safely With Pneumatic Systems
  - Pneumatic System Maintenance
  - Troubleshooting Pneumatic Systems
- Industrial Seals
  - Types, Materials & Properties
  - Gaskets & Packings: Inspection & Installation
  - Mechanical Face Seals: Troubleshooting & Installation

PHOTOGRAPHIC TECHNOLOGY

COMPUTER NUMERICAL CONTROL (15 Training Hours)
- Introduction
- Preparing For Programming
- Absolute & Incremental Positioning
- One- & Two-axis Linear Milling
- Three-axis Linear & Circular Milling
- Complete Milling Programs
- Drilling, Boring & Spot Facing
- Subroutines
- Special Cycles
- Mirroring
- Quick Coding Procedures
- Polar Coordinate Programming
- Scaling & Engraving Programming
- Rotation
- Cutter

COMPUTER NUMERICAL CONTROL LATHE (15 Training Hours)
- Cnc Lathe Safety & Machine Configuration
- The Coordinate Systems With Part & Machine Zero
- Cnc Tooling, Workholding & Offsets
- Introduction To Programming For The Cnc Lathe
- Rapid Positioning & Interpolation Commands
- Spindle Speeds & Feed Commands
- Tool Nose Compensation
- Os/id Stock Removal
- Irregular Path Stock Removal
- End Face Stock Removal
- Multiple-pass, Thread-cutting Cycle
- Drilling Canned Cycles
- Tapping Canned Cycles
- Boring Canned Cycles
- Visual Quick Code

Boiler Feedwater & Steam
- Boiler Design & Construction
- Boiler Feedwater & Steam
- Boiler Fuel & Air
- Boiler Operation

Power Transmission (14 Training Hours)
- Machinery Lubrication
  - Lubricating Oil: Types, Properties & Handling
  - Lubricating Oil: Equipment & Procedures
  - Lubricating Greases: Types, Applications & Equipment
- Industrial Bearings
  - Application & Technology
  - Maintenance & Installation
  - Troubleshooting
- Industrial Drives
  - Belt Drives
  - Chain Drives
  - Enclosed Drive Systems
  - Complete Drive Packages
  - Gears & Gear Systems
  - Shaft Joining & Coupling Devices
- Clutches & Brakes
  - Types & Applications
  - Troubleshooting

Piping (11 Training Hours)
- Introduction To Pipelining
- Piping Systems & Standards
- Pipe Fittings & Joints
- Measuring Pipe & Drawings
- Offsets
- Manual & Electric Threaded Pipe
- Flanged Pipe
- Plastic Pipe
- Accessories & Specialty Equipment
- Tubing
- Hoses

HVAC&R (7 Training Hours)
- Complete System Troubleshooting
- Air Handlers: Mechanical Systems
- Air Handlers: Calibration
- Chillers: Mechanical Components
- Chillers: Leak Check & Electrical
- Cooling Towers: Maintenance & Troubleshooting
- Condensers: Maintenance & Troubleshooting

STEAM TRAPS (3 Training Hours)
- Types, Principles & Functions
- Sizing, Installation & Monitoring
- Diagnostics & Troubleshooting

Basic Machine Technology (10 Training Hours)
- Safety Procedures & Guidelines
- Hand Tools & Their Use
- The Use Of Measuring Tools
- The Vertical Milling Machine: Parts & Operation
- Vernier Caliper & Vernier Protractor
- The Pedestal Grinder
- Sharpening Drill Bits By Hand Or The Drill Press
- Drill Presses: Sensitive & Radial Arm
- Drill Press Operations
- Vertical Band Saws: Parts, Accessories & Operation

Basic Engine Lathe* (14 Training Hours)
- Identification Of Parts & Care Of The Engine Lathe
- Engine Lathe Accessories
- Cutting Speeds & Feeds For Lathe-ferrous, Non-ferrous Plastics
- Grinding A Right-hand Roughing Tool
- Grinding A Round-nose Finishing Tool
- Mounting & Truing Work In The Four-jaw Independent Chuck
- Three Methods OfFacing Work To Length
- Straight Turning Work Of Two Diameters
- Turning Between Centers
- Drilling, Boring & Reaming Work Held In A Lathe Chuck
- Turning A Radius
- Taper Turning On The Lathe
- Filing & Polishing On The Engine Lathe
- Knurling On The Lathe

Call 800-861-7668 for a FREE preview!
VIBRATION ANALYSIS (6 Training Hours)
- Predictive Maintenance & Machine Vibration
- Machine Vibration, Basic Theory
- Preparing For Data Collection
- The Data Processing System
- Data Collection
- Data Analysis

MACHINERY OIL ANALYSIS (3 Training Hours)
- Fundamentals & Methods
- Strategies, Options & Testing
- Establishing An Effective Program

ULTRASONICS (3 Training Hours)
- Basic Principles
- Leak Detection
- Mechanical & Electrical Inspection

THERMOGRAPHY (3 Training Hours)
- Basic Operation
- Operating Procedures & Implementation
- Practical Applications

ADVANCED VIBRATION: AC INDUCTION MOTORS (2 Training Hours)
- AC Induction Motors, Part I
- AC Induction Motors, Part II

BASIC ELECTRICAL THEORY (18 Training Hours)
- AC/DC Theory
  - Current
  - Voltage
  - Resistance
  - Ohm’s Law
  - Magnetism
- Electrical Measurement
- DC Circuits
- Inductance & Capacitance
- Alternating Current
- AC Measurement
- Capacitive Circuits
- Inductive Circuits
- Transformers
- Tuned Circuits

APPLIED DC FUNDAMENTALS
- Voltage, Resistance & Current
- Ohm’s Law & DC Circuits
- Electronic Components & Magnetism
- Electronic Schematics & Circuit Analysis

INDUSTRIAL ELECTRICITY (7 Training Hours)
- Basic Principles
- Alternating Current
- Conductors
- Wiring
- Installation, Distribution & Lighting
- Generators & Motors
- AC Motor Control & Current Measurement

AC INDUCTION MOTORS (6 Training Hours)
- AC Induction Motors, Part I
- AC Induction Motors, Part II

Practical Applications
- Motor Controls & Relays
- Time Delay Relays
- Schematic Symbols
- Schematics & Wiring Diagrams
- Starting Methods For Squirrel Cage Motors

Motor Controls & Relays
- Basic Motor Controls & Relays
- Overload Relays
- Time Delay Relays
- Schematic Symbols
- Schematics & Wiring Diagrams
- Starting Methods For Squirrel Cage Motors
- Wye-Delta, Synchronous & Wound Rotor Controls
- Installing & Troubleshooting Control Systems

DC Motors
- Basics & Internal Parts
- Maintenance & Troubleshooting

DC Motor Controllers
- Controller Function & Operation
- Maintenance Procedures & Applications

Variable Speed AC Drives
- Open & Closed Loop Systems
- Variable Speed AC Drives
- Servo & Stepper Motors
- AC Motor Operation
- AC Drive Selection & Setup

MOTOR DRIVES (6 Training Hours)
- Motor Drive Identification
- Open & Closed Loop Systems
- Variable Speed AC Drives
- Servo & Stepper Motors
- AC Motor Operation
- AC Drive Selection & Setup

ELECTRONICS (6 Training Hours)
- Basic Electronic Components & Their Measurement
  - Types & Diagrams
  - Controls & Applications
  - Operation & Troubleshooting

Electronic Circuits
- Basic Principles
- Characteristics & Operation
- Logic Fundamentals, Types & Application

MECHANICAL ELECTRICAL CONTROL SYSTEMS (7 Training Hours)
- Introduction to Control Schematics
- Creating Schematics
- Electrical Lockout
- Design & Troubleshooting
- Energy Management
- Electronic Controls
- Responsive Systems

PROGRAMMABLE LOGIC CONTROLLERS (8 Training Hours)
- PLCs
  - Fundamentals
  - Programming
  - Inputs & Outputs
  - Troubleshooting
  - Communications & Advanced Programming

Using RSLogix™
- Configuring Hardware & Software
- Programming & Editing
- Testing & Troubleshooting

ControlLogix (6 Training Hours)

Certified curricula marked by an asterisk (*). Applies to interactive courseware.

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Preview online at www.training.dupont.com
FIELDBUS PROCESS CONTROL

FIELDBUS (14 Training Hours)
- Fieldbus Curriculum Overview
- The Road To Fieldbus
- Fieldbus Wiring
- Fieldbus Devices
- Introduction To Configuration
- Introduction To Control Strategy
- Control Strategy
- Data Flow & Communications
- Fieldbus Calibration
- OPC
- Introduction To Troubleshooting
- Troubleshooting
- Fieldbus Maintenance
- Maintenance Exercises

DRESSER-RAND

DRESSER-RAND (24 Training Hours)
- Reciprocating Products
  - Recip-Compressor Major Components
  - Recip-Compressor Theory
  - Recip-Compressor Piston End-Clearance
  - Recip-Compressor Rod Run-Out
  - Recip-Compressor Frame Lubrication
  - Recip/Engine-Crankshaft Web Deflection
  - Recip-Compressor Rod Packing Fundamentals
  - Recip-Compressor Rod Packing Reconditioning
  - Recip-Compressor Wedge Ring Packing
  - Recip-Compressor Divider Block Cylinder & Packing Lubrication
  - Recip-Compressor Pump To Point Cylinder & Packing Lubrication
  - Recip-Compressor Set Screw Type Valve Cover
  - Bolt Torque
  - Recip-Compressor Crosshead & Piston Supernut
  - Engine-Major Components
  - Engine-Two Cycle Theory
  - Engine-Four Cycle Theory
  - Engine-Pre-Ignition & Detonation
  - Engine-Balancing Firing Pressures
- Turbo Products
  - Centrifugal-Compressor Types
  - Centrifugal-Compressor Surge
- Steam Products
  - Steam-Turbine Major Components
  - Steam-Turbine Operation
  - Steam-Turbine Overspeed Trip Systems

SUSTAINABILITY

DUPONT™ ENERGY EFFICIENCY Featuring DuPont Owner-Operator Content (16 Training Hours)
- Energy Smart
- Energy Management Best Practices
- Energy System Instrumentation & Controls
- Theory Of Steam Generation
- Fuels & The Combustion Process
- Boilers & Auxiliaries
- Emission Control & Ash Handling
- Steam Distribution
- Steam Turbines & Condensers
- Electricity Generation & Distribution
- Pumping Systems
- Cooling Towers
- Water Treatment
- Compressed Air
- Refrigeration
- HVAC & Indoor Air Quality

INSTRUMENTATION & CONTROL

BASIC PROCESS CONTROL (9 Training Hours)
- Feedback Control
- Process Control Modes
- Process Characteristics
- Process Variables
- Instrumentation Symbols
- Instrument Loop Diagrams
- Piping Instrumentation Drawings
- Mechanical Connections
- Electrical Connections

CALIBRATION & TEST EQUIPMENT (6 Training Hours)
- Primary Calibration Standards
- Pneumatic Test Equipment
- Electronic Test Equipment
- Oscilloscopes
- Instrumentation Errors
- Instrumentation Calibration

CONTINUOUS PROCESS CONTROL (4 Training Hours)
- Principles Of Continuous Control
- Applications Of Heat Exchanger Control
- Applications Of Distillation Control
- Applications Of Ph Control

CONTROL VALVES & ACTUATORS (4 Training Hours)
- Basics & Function
- Types & Design
- Fundamentals & Selection
- Sizing & Installation

PROCESS MEASUREMENT (8 Training Hours)
- Temperature 1: Thermometers & Thermocouples
- Temperature 2: Resistance & Radiation Devices
- Pressure 1: Manometers & Gages
- Pressure 2: Indicators & Transmitters
- Level 1: Level Measurement & Gages
- Level 2: Level Indicators & Transmitters
- Flow 1: Flow Measurement
- Flow 2: Flow Sensors

ELECTRONIC MAINTENANCE (12 Training Hours)
- Solid State Devices
- Integrated Circuits & Op Amps
- Sensor & Transducer Principles
- Transmitters
- Transducers
- Controllers, Indicators & Recorders
- Tuning
- Sampling Systems & Gas Chromatograph Valves
- Gas Chromatograph Ovens & Controllers
- Spectroscopic Analyzers
- Electrochemical Analyzers
- Instrument Loop Troubleshooting

SMART DIGITAL INSTRUMENTATION (4 Training Hours)
- Understanding HART Protocol
- Applications Of Smart Field Devices
- Configuring, Calibrating & Testing Smart Field Devices
- FOUNDATION™ Fieldbus

Certified curricula marked by an asterisk (*). Applies to interactive courseware.

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IMPROVING ENERGY EFFICIENCY & PROFITABILITY WITH DUPONT

BOLD ENERGY PLAN DRIVES RESULTS THROUGH REAL WORLD EXPERIENCE

Goal
DuPont’s goal is sustainable growth, which the company defines as “increasing shareholder and societal value while decreasing the footprint of our operations along the value chains in which we operate.” The company considers energy use—on which it spends over $1.1 billion annually—to be part of its global operations footprint and has set measurable goals to demonstrate that it is reducing that footprint over time.

Solution
The commitment to continuously improve energy efficiency is an extraordinary challenge. For DuPont, difficulties include the broad dispersion of energy use within its plants, the invisibility of defects in its energy systems, and the need for additional expertise to find and fix those defects. The company’s twenty-year ongoing efforts in sustainable growth and management’s recognition of the importance of achieving both efficiency and profitability goals led, in 2008, to the inauguration of the Bold Energy Plan, a refinement of existing sustainability policies that called for all plants to accelerate improvement in energy efficiency. Under its Bold Energy Plan, which focuses on improving energy efficiency to generate savings, DuPont has targeted a 5% ($50 million) annual decrease in energy use. The plan offers each DuPont location the following advantages:

- Senior leadership commitment and oversight
- Dedicated site leadership for plant efficiency programs
- Site Energy Champions to work on and encourage the achievement of energy goals
- Capital for improvements
- Local plant improvement objectives
- Tracking of site performance against targets
- Peer networking
- Leveraging knowledge: energy websites, best practices and e-training modules

Senior leadership commitment and oversight have been critical to DuPont’s success. Enthusiasm for sustainability inside DuPont has grown because it is now directly tied to the company’s growth. Working together, plant managers, employees and dedicated Site Energy Champions at DuPont’s 100 largest energy-consuming plants have produced admirable results in energy efficiency.

DuPont meets the global challenges of sustainable growth and energy efficiency through its own Bold Energy Plan, helping reduce energy costs by $30 million at its largest energy-consuming plant.

Results
In 2008, the first full year under the Bold Energy Plan, DuPont saved $47 million, which equaled 5% of the prior year’s energy costs. The company also showed a 4% improvement in overall energy productivity. The work being done to generate these significant reductions includes 266 projects that require little or no out-of-pocket spending and 72 funded capital projects with a blended rate of return of 65%. As to its effect on the environment, the DuPont Bold Energy Plan was responsible for reducing greenhouse gas emissions by about 400,000 metric tons in 2008. To date DuPont’s overall energy use is down 18% since 1990, despite a 40% growth in production. In all, DuPont has avoided more than $5 billion in energy costs.

Owner-Operator Experience in Action at Sabine River Works

Under the Bold Energy Plan, the energy efficiency achievements of the DuPont Sabine River Works have set an example for the entire company. Sabine River Works, located on the Gulf Coast of Texas, is the largest energy-consuming DuPont plant. Sabine River Works produces and sells ethylene and ethylene copolymers, which are primarily used in plastic packaging.

The challenge at Sabine, which consumes 15% of the energy used by DuPont, was to reduce the site’s energy use in a manner that was consistent with DuPont’s long-term energy goals. This task was made more difficult because site resources are limited and have to compete with other programs whose value is more visible.

However, in 2008, the plant saved more than $25 million in energy costs, $10 million in 2009, and savings in 2010 are expected to be about $13 million. In addition, the site’s energy productivity (in BTU per pound of product) improved by 40% comparing 2009 to 2007.

How did they do it? Sabine River Works achieved major savings by improving the reliability of steam supply to a key process area, which in turn reduced wasteful forced outages. The plant made improvements to key process equipment, including a large steam turbine; corrected metering problems with purchased energy; and made repairs and improvements to steam traps.

"The payoff for our energy efficiency work has been significant. Since 1990, DuPont’s energy use has declined over 18% while production has grown over 47%. This improvement has enabled us to avoid over $5 billion in energy purchases."

– William F. Bailey, principal consultant, DuPont Engineering, and leader of the DuPont Energy Center of Competency

Global Recognition of DuPont Success in Driving Sustainable Growth & Energy Efficiency

- President Obama praises DuPont for its Energy Efficiency Program
- DuPont receives 14 “Responsible Care Energy Efficiency Awards” from American Chemistry Council since 2007
- DuPont Recognized as 2006 “Best in Class” on Climate Change
- DuPont Receives 2006 National Safety Council’s Green Cross Safety Medal
- Ceres 2006 Report Ranks DuPont #1 in U.S., #2 Globally on Climate Change
- DuPont on Fast Company’s 2006 “Fast 50” Annual List
- WIRED Magazine Names DuPont to the "WIRED 40" in 2006
- DuPont Tops BusinessWeek’s 2005 Ranking of "The Top Green Companies"
- DuPont on "Scientific American 50" List of Technology Leaders in 2005
- DuPont is Recipient of National Medal of Science and Four National Medals of Technology

www.training.dupont.com

Call 800-861-7668 for more information!
DuPont Energy Efficiency Best Practices Now Available Through Consulting Offerings and Online Training

The energy savings at Sabine River Works is only one example of DuPont’s owner-operator success in improving energy efficiency and profitability. The top 100 energy-using DuPont sites are involved in the Bold Energy Plan, and all are backed by the determination and commitment of company leadership to achieve sustainable, energy-efficient growth.

DuPont is also committed to sharing its owner-operator experience and best practices to help other facilities around the world improve their energy efficiency and profitability. As one of 13 DuPont businesses, DuPont Sustainable Solutions (DSS) brings customers the benefits of an integrated global services and technology delivery enterprise. DSS applies DuPont’s real-world experience, history of innovation, problem-solving success, and strong brands to help organizations transform their workplaces and work cultures to create safer, more efficient and more environmentally sustainable workplaces.

The DuPont “Energy Efficiency Series”, which includes 16 online training courses, is now available through Training Solutions. This series has been designed to include many of the industrial energy management principles and best practices that have been instrumental to the success of Sabine River Works and the Bold Energy Plan as a whole. Find out today how your company can benefit.

Heat Stress For Public Employees: Seeing Red
Heat stress, heat stroke, heat rash, heat cramps can all be dangerous side effects of working outdoors. Provide information on working in hot, humid conditions contained in this program to help avoid these potential situations.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HEA011
DVD Purchase ..........$495
Rental ..........$115

Employee Wellness: A Way Of Life
We’ve all heard advice about how to be healthy – eat better, exercise more, get plenty of rest, etc. But why are these guidelines so important? This new program explores the concept of wellness and shows practical, every day steps employees can take towards achieving their spiritual, physical, mental and emotional best.

Available on DVD and as an interactive online course.
Item #STR012
DVD Purchase ..........$495
Rental ..........$115

Respirator Safety For Government Employees: Public Knowledge
Respirators can be uncomfortable and bulky, but they can also save a life! Provide your workers with a straight-forward look at the importance of respirators, how to properly fit and maintain them, and when to use certain types.

Available on DVD.
Includes 10 employee handbooks.
Item #RES009
DVD Purchase ..........$495
Rental ..........$115

Motorcycle Safety Awareness
Listen to the story of a motorcycle rider and how neglecting the basic rules almost cost him his life. Give your employees important information before they hit the open road.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #MTV017
DVD Purchase ..........$495
Rental ..........$115

Golf Cart & LSV Safety: On and Off The Course
The use of golf carts and other Low Speed Vehicles (LSVs) are routinely being used for transportation at sporting events, hospitals, airports, national parks, college campuses, businesses, military bases, retirement communities and more. This program, produced in conjunction with the National Golf Cart Association, outlines the ten basic safety rules for operating one of these vehicles and other tips for proper operating procedures.

Available on DVD and as an interactive online course.
Item #MTV020
DVD Purchase ..........$495
Rental ..........$115

Call 800-861-7668 for more information!
Preview online at www.training.dupont.com
Who Cares? Customer Service (Government Version)
Who cares? You do! Don’t let customer service fall short. Give your employees the reminders they need to keep providing excellent customer service with four steps:
Greet the customer. Respect the customer. Listen to the customer. And really help the customer.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #CUS043
DVD Purchase ............$945
Rental .................$295

Harassment Is…(Government Version)
Now more than ever it is imperative to train your employees on the various forms of harassment and help raise awareness and provide ways to eliminate it in your organization.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #MAR010
DVD Purchase ............$945
Rental .................$295

A Clear Picture: Harassment In The Public Sector
This program covers the different types of harassment, intention versus perception, humor in the workplace, and more to provide your employees a clear picture on their role in preventing and reporting harassment.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #MAR015
DVD Purchase ............$745
Rental .................$295

Bloodborne Pathogens For Corrections
Offer your employees a targeted program on the dangers of bloodborne pathogens in correctional facilities. This program is based on OSHA 29 CFR 1910.1020 and explains bloodborne diseases, transmission, and an Exposure Control Plan.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #BBP012
DVD Purchase ............$945
Rental .................$295

Strains And Sprains: A Public Concern
Show your employees how strains and sprains can occur, how to recognize the warning signs, and how to minimize them with proper techniques. Help reduce the risk with this training program.
Available on DVD.
Includes 10 employee handbooks.
Item #ERG014
DVD Purchase ............$495
Rental .................$115

Bloodborne Pathogens For Fire And Rescue
Firefighters and rescue workers are at a great risk of exposure to bloodborne pathogens. This program covers protective barriers, HIV, hepatitis B and C, and preventative work practices.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #BBP032
DVD Purchase ............$495
Rental .................$115

Bloodborne Pathogens: Protecting Law Enforcement
Help your law enforcement staff do their job safely with BBP training on the basics of the most common bloodborne diseases, ways to prevent contracting them, and what to do if exposure occurs.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #BBP036
DVD Purchase ............$495
Rental .................$115

Roadway Worker Safety: In the Zone
Roadway work can be extremely dangerous. Help reduce injuries and fatalities with this vital training program covering hazards, flagging, night-work, PPE and more.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #HWZ002
DVD Purchase ............$495
Rental .................$115

Defensive Driving For Government Employees
Every 12 minutes in the United States someone dies in an auto accident. Help your employees avoid these dangers and prevent incidents from happening by reviewing the techniques in this program.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #MTV007
DVD Purchase ............$495
Rental .................$115

Defensive Driving: 15-Passenger Vans
Driving 15-passenger vans comes with a different set of guidelines a standard vehicle may not have such as loading/unloading and rollovers. Use this program to help your drivers learn how to protect passengers and avoid incidents.
Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #MTV010
DVD Purchase ............$495
Rental .................$115
**Emergency Response Driving**
Teach driving basics, speed limits, passing, police chases, planning, communication, maintenance and more to those who are tasked to operate an emergency vehicle.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.

**Item #MTV008**

**DVD Purchase ..........$495**
**Rental ..........$115**

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**Hazard Communication For Public Employees**
This program informs viewers on the dangers and safety precautions of dangerous chemicals and follows the OSHA standard 1910.1200. Also covered: hazards, exposure, PPE, MSDS, and warning labels.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.

**Item #HAZ017**

**DVD Purchase ..........$495**
**Rental ..........$115**

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**PPE: Reality In The Public Sector**
Personal protective equipment is an essential part of a public sector employee’s day. With potential risks happening daily, you will want to stress the importance of proper PPE and the right way to use it.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.

**Item #PPE013**

**DVD Purchase ..........$495**
**Rental ..........$115**

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**Bucket Trucks: Extending Your Safety**
Use this program to help keep your bucket truck operators safe from incidents. The program covers operator training, pre-start inspection, PPE and electricity.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.

**Item #BUC000**

**DVD Purchase ..........$495**
**Rental ..........$115**

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**Confined Space Entry: Keeping Public Employee Safe**
Confined spaces can be places of many potential hazards. Use this program to help inform your employees on ways to work safely in and around confined spaces.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.

**Item #CSE012**

**DVD Purchase ..........$495**
**Rental ..........$115**

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6,000 Deaths in One Year.
That’s the toll distracted driving takes!
The National Safety Council estimates that 28 percent of crashes - or 1.6 million per year - are caused by cell phone use, either talking or texting. Help raise awareness of this dangerous practice among your employees with DuPont Sustainable Solutions’ Driven To Distraction II training program, which shows how to cope with a myriad of distractions:

- Cell phone use
- Talking to passengers
- Reaching into laptop case
- Chatting, texting, tweeting
- GPS
- MP3 players
- Personal grooming
- Eating and drinking

Call 800-861-7668 or visit www.training.dupont.com for a FREE preview of Driven To Distraction II.

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