We’re not just changing our name...

We’re changing attitudes, behaviors and skills – one person at a time. Whether you’re providing primary patient care, working in ancillary healthcare services, conducting a safety observation or dealing with an ethical dilemma, our blended learning solutions can raise awareness and provide critical knowledge to help you respond adeptly and with confidence.

At DuPont Sustainable Solutions, we’re dedicated to creating training solutions that make an emotional impact – helping protect lives, develop competencies and empower employees. That’s our mission and our passion.

The end result? A safer, more productive workforce and work culture to help you sustain business intelligence and transform performance.

From classroom instruction to self-paced training, DuPont Sustainable Solutions delivers compelling content that brings learning to life! Choose from e-learning technologies, instructor-led courses and award-winning DVD programs covering the latest issues in workplace safety, facilities management, and ethics and compliance. Our programs are built upon DuPont’s 200 years of trusted, real-world experience in safety, operations and environmental management.

DuPont Sustainable Solutions. Our name has changed, but not our commitment to training the global workforce.
ANSWERING THE CHALLENGES OF A CHANGING WORLD

Success in today’s economic reality demands the transformation of workplaces and work cultures to safer, more efficient and environmentally sustainable systems. That’s why we’ve integrated Safety Resources, Clean Technologies and Coastal into one organization – DuPont Sustainable Solutions.

DuPont Sustainable Solutions applies 200 years of accumulated firsthand knowledge and experience in safety, engineering, environmental stewardship and operations management to effect lasting, sustainable change that can help you meet current business objectives while preparing for the future. And we offer a wide range of solutions by bringing together the people, process and technology you need to help achieve sustained business transformation.

**Safety Resources**
*Improve skills and reduce risks*

Safety Resources helps transform your workplace and safety culture with proven methodologies in employee, contractor and process safety. Our experts provide the support you need to implement programs that help reduce incidents, develop employee skills and minimize risks – all of which help improve operational efficiency and sustain company growth.

**Sustainable Operations**
*In tune with the realities of a new world*

With the right solutions, you can lower costs and increase yields while reducing your environmental footprint. From environmental management and energy efficiency to capital effectiveness and asset productivity, it’s all about employing practices that can keep you competitive in an ever-changing economy.

**Clean Technologies**
*A responsible path to a stronger, more profitable business*

Cleaner air and cleaner fuels are better for society and even better for your business. Now you can take advantage of environmentally responsible strategic plans, engineering capabilities and proprietary technologies designed to help improve productivity, reduce air emissions and produce cleaner fuels.

**Training Solutions**
*Transforming your workforce to meet a demanding tomorrow*

Empower your employees with advanced training in basic healthcare mandates, facility maintenance management, and compliance and ethics. With access to e-learning technologies, instructor-led programs and traditional media tools, your workforce will have the resources to develop and maintain the skills and behaviors needed to help keep your organization competitive.

Learn more at sustainablesolutions.dupont.com.
More than 190,000 training professionals in 129 countries have relied on DuPont Sustainable Solutions to help protect workers, boost productivity and improve profitability.

From customizable e-learning solutions to award-winning DVDs and print products, trainers like you can count on DuPont Sustainable Solutions to deliver compelling, consistent content in the formats that best suit your diverse training needs. Our blended learning solutions integrate e-learning technologies, instructor-led courses and traditional media tools to help organizations develop employee skills, reinforce desired behaviors and facilitate continual learning.
Call 800-750-1808 for more information!

ENGAGING CONTENT
SCALABLE APPLICATIONS WITH VERSATILE IMPLEMENTATION OPTIONS
OUTSTANDING PROFESSIONAL SERVICES

DuPont™ eLearning Suite

Learn more at www.training.dupont.com/elearning.
Scalable applications with versatile implementation options

Manage users, curriculums and components as your learning needs evolve.

- Suite includes the Learning Management System (LMS), Interactive Courseware, Authoring Tool, Technical Reference System and Contractor Tracking System
- Standardizes training with measurable results
- Available on demand

Coastal Training Technologies — which is now part of DuPont Sustainable Solutions — has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET), 1760 Old Meadow Road, Suite 500, McLean, VA 22102.
LEARNING MANAGEMENT SYSTEM
Deliver, Manage and Track Learning
- Role-based access
- Multi-language interface
- Powerful reporting
- Self registration and scheduling of online and classroom training
- Third-party course hosting
- Local support for global enterprises

The latest generation of the Coastal Learning Management System, which won the Bronze Brandon Hall Excellence in Learning Technology Award for Best Advance in Learning Management Technology for Global Training.

AUTHORING TOOL
Create Your Own Custom Online Courses
- Use a wide variety of storyboard templates
- Include self-checks and post-tests to assess employee competency
- Intuitive interface for rapid development

The Authoring Tool won the 2011 Bronze Brandon Hall Excellence in Learning Technology Award for Content Authoring and/or Content Management Technology.

INTERACTIVE COURSEWARE
Engage Employees with Compelling Content
- Interactive, rich-media delivery
- More than 1400 courses in safety, industrial skills, and ethics and compliance
- Courses available in 20 languages (Note: Healthcare courses are only in English)
- Branding options to increase relevance
- User-enabled course modifications — add video, graphics, and training points to make content site-specific

CONTRACTOR TRACKING SYSTEM
Track Your Specific Work Requirements
- Online training
- Classroom training
- Individual certifications
- Other criteria as defined by your organization

TECHNICAL REFERENCE SYSTEM
Share Critical Information
- Collaborative wiki environment for sharing knowledge and ever-changing documentation
- Customization capabilities
- Site-specific security
- Embedded version control
- Full text search capabilities
- Drag and drop design capabilities

Bring learning to life with engaging content from DuPont.
Professional services

Ensure a successful e-learning deployment with hands-on training, implementation support and technical assistance that meet the unique needs of your organization.

- Implementation support including customization and integration with internal and third-party systems
- Custom content creation available
- Can be conducted on site, via phone and online – within the environment that best suits your needs
- Marketing support to drive enrollment in your e-learning initiative

Experience & reliability

As a Fortune 100 company, we bring our customers stability, resources and innovation leading to sustainable solutions and long-term relationships.

- More than 25 years of workplace training innovation
- Backed by DuPont’s 200 years of real-world experience – currently operating 210 sites in 90 countries
- Recognized as one of the world’s safest and most ethical* companies
- Courseware incorporates sound instructional design to facilitate the transfer of knowledge
- Content is reviewed by subject matter experts to help ensure compliance with health, safety, environmental, ethical and operational standards
- Self-certified compliance with the United States/European Union Safe Harbor Program

*Covalence Ethical Ranking Report 2009
Choose From 1400+ Courses

HEALTHCARE TOPICS
- Age-Specific Care
- Ambulatory Care
- Back Protection
- Bloodborne Pathogens
- Cultural Competency
- Customer Service
- Disruptive Behavior
- Emergency Preparedness Planning
- Ergonomics
- Hand Hygiene
- Hazard Communication
- Healthcare Compliance
- HIPAA Compliance
- Home Healthcare
- Infection Control
- Long-Term Care
- Needlestick Prevention
- Pain Management
- Patient Rights
- Patient Safety
- PPE
- Safety Orientation

SAFETY TOPICS
- Arc Flash
- Back Safety
- Bloodborne Pathogens
- Chemical Safety
- Confined Spaces
- DuPont™ STOP™
- Electrical Safety
- Emergency Preparedness
- Ergonomics
- Fall Protection
- Fire Safety
- First Aid
- Forklift Safety
- General Safety
- Hand Tool/Machine Safety
- Hazardous Materials
- HAZWOPER
- Heat Stress
- Homeland Security
- Lockout/Tagout
- Office Safety
- Personal Protective Equipment
- Process Safety
- Respiratory Protection
- Safe Driving
- Safety Attitudes
- Safety Orientation

ETHICS & COMPLIANCE TOPICS
- ADA
- Antitrust
- Change
- Coaching
- Communication
- Conflict Resolution
- Creativity
- Customer Service
- Discrimination and EEO
- Diversity
- Employee Development
- Employee Retention
- Employment Law
- Environmental Law
- Ethics
- Export Control
- FCPA
- Finance
- FMLA
- Goal Setting
- Harassment
- Identity Theft
- Insider Trading
- Interviewing & Hiring
- Meeting Skills
- Motivation
- Performance Appraisals
- Performance Feedback
- Privacy
- Productivity/Quality
- Records Management
- Sales
- Sexual Harassment
- Stress Management
- Substance Abuse
- Supervisory Skills
- Teamwork
- Time Management
- Trade Secret Law
- Workplace Violence

FACILITIES MANAGEMENT TOPICS
- Basic Electrical Theory
- Basic Engine Lathe
- Basic Machine Technology
- Basic Process Control
- Basic Skills
- Boiler Operation & Control
- Control Valves & Actuators
- DuPont™ Energy Efficiency
- Electronic Maintenance
- Electronics
- Fluid Power
- HVAC&R
- Machinery Oil Analysis
- Maintenance Troubleshooting
- Mechanical Electrical Control Systems
- Motor Drives
- Motors & Motor Controls
- Operator Inspection
- Pipingfitting
- Power Transmission
- Process Measurement
- Programmable Logic Controllers
- Smart Digital Instrumentation
- Steam Traps
- Vibration Analysis
- Wiring

Visit www.training.dupont.com/elearning
The Challenge
After many years of training with videos and DVDs, this medical practice, (including non-clinical, clinical and physician groups), was ready for an upgrade to a system that could deliver, document and manage training from any browser, anywhere, anytime.

The Solution
To implement ClarityNet® online learning courses with the ability to develop unique training courses with Coastal’s C3® (Custom Course Creator®).

The Result
Dallas Nephrology professionals have adapted well to this method of training. The module self-checks and exams ensure that everyone learns the information before completing each course.

David is planning on adding more titles from DuPont Sustainable Solutions’ ever expanding library of topics for Healthcare.

He says he has been very satisfied overall with the ClarityNet® online learning courses and the Coastal eLearning System.

Resolution
The Coastal eLearning System features interactive, customizable content that can meet a facility’s specific training needs. Self-paced ClarityNet® courses are delivered via the award-winning and user-friendly e-learning courseware that brings training to life with compelling video. It delivers courses that incorporate instructional design elements, superb audio and high-quality graphics – all designed to increase retention. Toggle exercises, click-and-drag, multiple-choice questions and self-checks ensure mastery of the subject matter.

The C3® (Custom Course Creator®) can leverage facility’s-specific assets – audio, video, text and graphics – to create custom courses. It uses a wide variety of storyboard screen types for introduction, motivation, instruction and feedback. Self-checks and post-tests to assess employee competency can be incorporated.

The foundation of the Coastal eLearning System is the Coastal Learning Management System (LMS), which allows trainers to centralize, control, assess to control, assess and document progress. It tracks user data automatically, generates a variety of reports and helps measure training outcomes through built-in pre- and post-training assessments. The Coastal LMS allows delivery at different bandwidths and provides 24/7 courseware access from any Internet browser.

Dallas Nephrology Associates is one of more than a thousand facilities who are successfully using the Coastal eLearning System, ClarityNet® online courseware and the C3® (Custom Course Creator®) to improve employee training programs with measurable results.

“ClarityNet® online learning courses require staff to actually learn and understand the content and some people thought it was ‘harder’ than what they had been required to do previously. ClarityNet® courseware forces them to learn.”

J. David Knop
Director of Human Resources
Dallas Nephrology Associates
Dallas, Texas
NEW RELEASES

Disruptive Behavior: Too Great A Cost
Use this program to help stop the yelling, condescending remarks and bullying... just some of the inappropriate behaviors jeopardizing healthcare today.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #CMM029

DVD Purchase ..........$545
Rental ..........$125

Customer Service In Long-Term Care: Making It World-Class
Customer satisfaction does not happen accidentally. It requires deliberate actions on our part to identify and then satisfy customer expectations. Provide your employees with the 10 Rules of World-Class Customer Service with this program.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #CUS048

DVD Purchase ..........$395
Rental ..........$105

Infection Control In Long-Term Care: Protect Your Residents, Protect Yourself
Use this program to help your staff identify common infections, factors that increase susceptibility to infection, and learn various practices that can help prevent disease.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #INFO23

DVD Purchase ..........$295
Rental ..........$105

Infection Control: Bag Technique
Enhance your staff's infection control know-how with this program, which examines Bag Technique as a vital tool in infection control.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #INFO18

DVD Purchase ..........$295
Rental ..........$105

Cultural Competency: Problem Solving
Help your facility meet The Joint Commission standards that support the provision of cultural competent communication.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #DIV020

DVD Purchase ..........$545
Rental ..........$125
**NEW RELEASES**

**Employee Wellness: A Way Of Life**
This program explores the concept of wellness – the state of being at your physical, mental, emotional and spiritual best - and shows practical, every day steps employees can take towards achieving wellness. It covers health screenings, smoking, drug and alcohol abuse, vaccinations, diet, exercise, shift work and more.

Available on DVD and as an interactive online course.
Item #STR012

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**Employee Wellness: Taking Care Of You**
This fast-paced program provides a good overview of the essential awareness we all should have about our health and making it a priority to live a more healthy life. Help your employees understand the why’s, how’s and the importance of being well with this informative program.

Available on DVD and as an interactive online course.
Item #STR011

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**Every Choice Matters**
Featuring emotional interviews with those who have lost loved ones and others who have been seriously injured themselves in a workplace incident, this high-impact program will help motivate your employees to make the safe choice each and every time. The DVD includes multiple training scenes which can be played as one continuous program or used as short, powerful meeting openers.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #RLTY05

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**Infection Control Essentials: Every Action Counts**
There are many infection control measures, but does your staff know them all? This program surveys the entire gamut of practices that can help contain the spread of MRSA, VRE, BBPs and other HAIs in your facility.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #INF017

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**Motorcycle Safety Awareness**
This program will give your employees an eye-opening look at the dangers of motorcycle riding.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #MTV017

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**HIPAA: Do The Right Thing!**
Help your staff untangle the complexities, resolve the confusion and sharpen HIPAA awareness with this program. It explores the subtle requirements of this landmark legislation, examining HIPAA-compliant practices and the mandates of the Health Information Technology for Economic and Clinical Health (HITECH) Act.

*Available on DVD and as an interactive online course.*  
*Includes 10 employee handbooks.*

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**HIPAA: Security Compliance**
Security awareness training is mandatory for your entire staff. Help your employees establish administrative, physical and technical safeguards to honor the confidentiality, integrity and availability of all electronic PHI.

*Available on DVD and as an interactive online course.*  
*Includes 10 employee handbooks.*

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**HIPAA: Privacy Compliance**
This program can help you comply with the HIPAA Privacy Rule – the first comprehensive federal protection guidelines for the privacy of health information. Your staff will be given information on the importance of protecting patient privacy and confidentiality.

*Available on DVD and as an interactive online course.*  
*Includes 10 employee handbooks.*

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**HIPAA Privacy: Compliance Scenarios**
This program covers the basics of the HIPAA Privacy Rule and shows examples of what is necessary to comply. It uses specific scenarios to illustrate privacy dos and don’ts.

*Available on DVD and as an interactive online course.*  
*Includes 10 employee handbooks.*

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**HIPAA: Security & Privacy For Home Healthcare**
Help educate your staff on how sensitive personal information is handled with the highest level of security and confidentiality. Your staff will be shown the guidelines for protecting patient privacy and confidentiality in in-home healthcare.

*Available on DVD and as an interactive online course.*  
*Includes 10 employee handbooks.*

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**Hand Hygiene: The Best Medicine**
This program covers proper hand hygiene guidelines and explores the prevention of errors that are caused by acting without considering the consequences. Give your employees a review of the step-by-step and CDC-approved handwashing process and key facts on washing with soap and water and hand decontamination using alcohol-based hand rubs.

*Available on DVD and as an interactive online course.*
Includes 10 employee handbooks.
Item #HDW008

**Safety Orientation For Healthcare: Preparation Meets Opportunity**
This important training program can help your staff prevent injuries that may be encountered on the job — and can help sustain your compliance with OSHA’s General Duty Clause.

*Available on DVD and as an interactive online course.*
Includes 10 employee handbooks.
Item #SFO001

**Healthcare Compliance: Code Of Conduct**
Compliance training is mandatory for all healthcare workers. Help set an example of corporate responsibility, integrity and ethics for your entire staff with this program.

*Available on DVD and as an interactive online course.*
Includes 10 employee handbooks.
Item #HCC001

**Tuberculosis: Identification And Control**
Every healthcare facility needs a TB infection control plan — and every healthcare worker needs to be thoroughly trained in preventing the spread of disease.

*Available on DVD and as an interactive online course.*
Includes 10 employee handbooks.
Item #TBS001

**Fire Safety: Mission Possible**
Fire is the third-leading cause of accidental death in the United States, with more than 150 workplace fires occurring every day. This gripping training program helps train your employees in the proper fire safety procedures that can potentially save their lives and the lives of their patients.

*Available on DVD and as an interactive online course.*
Includes 10 employee handbooks.
Item #FIR005
### Healthcare-Associated Infections: Prevention & Control
Infections acquired during hospital stays are a serious patient safety issue. This important program gives information on what healthcare workers can do to help prevent and manage healthcare-associated infections.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

- **Item #INF011**
  - **DVD Purchase** $445
  - **Rental** $105

### MRSA And VRE Precautions: Battling Superbugs
Antibiotic resistance isn’t a new problem. What is new, according to the Centers for Disease Control and Prevention, is that virtually all bacteria in the world are developing resistance to the antibiotic treatment of choice. This program illustrates how to help stop the spread of antibiotic resistant bacteria.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

- **Item #INF010**
  - **DVD Purchase** $445
  - **Rental** $105

### Bloodborne Pathogens: A Sharper Image
This training program offers a concise look at the transmission, treatment and prevention of bloodborne pathogens, specifically: Hepatitis B, Hepatitis C and HIV, and can help you comply with OSHA 1910.1030.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

- **Item #BBP013**
  - **DVD Purchase** $445
  - **Rental** $105

### BBP In Your World: Don’t Risk It!
Help eliminate the spread of deadly bloodborne pathogens with this program. It outlines vital information on HBV, HCV and AIDS, details infection control precautions, and provides a step-by-step response to follow in case of exposure.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

- **Item #BBP040**
  - **DVD Purchase** $445
  - **Rental** $105

### Needlestick Prevention: Stick To Safety
Help protect yourself and your staff from dangerous exposure to bloodborne pathogens. This program provides a thorough approach to sharps technology, safe handling techniques, and handling and disposing of sharps.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

- **Item #INSP001**
  - **DVD Purchase** $345
  - **Rental** $105

Preview online at [www.training.dupont.com/healthcare-training](http://www.training.dupont.com/healthcare-training)
Protecting Your Back
This program includes instruction on proper body mechanics, patient transfer techniques and exercises which can help you avoid back injuries at your facility.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #BAC000

DVD Purchase ..........$345
Rental ..........$105

Ergonomics: Watch Your Back
Whether your staff is moving patients, test tubes, laundry or food, they need to protect their backs from undue stress. This program can help your healthcare workers lower the risk of developing musculoskeletal disorders or back injuries.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #BAC003

DVD Purchase ..........$345
Rental ..........$105

Patient Confidentiality: It’s Everybody’s Job, Not Everybody’s Business
This program portrays eight of the most common incidents of breaching patient confidentiality, and it will show your workers what to do in situations where a patient’s privacy is at risk.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #PAT000

DVD Purchase ..........$445
Rental ..........$105

Age-Specific Care: It’s Relative
Different age groups have different physical, psychological and social needs. This program helps your staff provide the best care for all ages.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #AGE001

DVD Purchase ..........$445
Rental ..........$105

Hospital Security: Partners Against Crime
Hospitals are the most crisis-prone workplaces in the United States. This program includes guidelines for dealing with safety concerns and shows how to be proactive in high-risk situations.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #VIO005

DVD Purchase ..........$445
Rental ..........$105
### Cultural Competency: Just Good Healthcare
Employees can learn how cross-cultural conflicts happen and how to avoid them. Help eliminate stereotypical thinking, get a step-by-step guide on conducting a culture assessment and teach your staff to be more sensitive and understanding of all your patients.

*Available on DVD and as an interactive online course.*
*Includes 10 employee handbooks.*
*Item #DIV016*

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### Infection Control in Outpatient Facilities
Help your staff remember to take proper precautions to prevent and control the spread of infection. This program will help train your healthcare workers on how to prevent and manage infections.

*Available on DVD and as an interactive online course.*
*Includes 10 employee handbooks.*
*Item #INF012*

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### Fire Safety for Ambulatory Care
Help snuff out the risks and douse the dangers with this program, which examines the two vital components of fire containment: the R.A.C.E. approach and the P.A.S.S. drill.

*Available on DVD and as an interactive online course.*
*Includes 10 employee handbooks.*
*Item #FIR008*

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### Safety Orientation for Ambulatory Care
Healthcare workers encounter potentially hazardous situations every day. According to NIOSH, the health service industry reports more job-related injuries and illnesses than does any other hazardous industry. Show your employees the importance of following safety precautions.

*Available on DVD and as an interactive online course.*
*Includes 10 employee handbooks.*
*Item #SAF009*

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### Bloodborne Pathogens for Ambulatory Care: A Sharper Image
More than half a million sharps-related injuries occur each year, according to OSHA. Studies show that sharps safety devices may significantly reduce your risk of injury during procedures such as joining IV lines, drawing blood, injecting medications and suturing during surgery. Help protect your staff from sharp-related injuries with this program.

*Available on DVD and as an interactive online course.*
*Includes 10 employee handbooks.*
*Item #BBP024*

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**Personal Safety For Home Health Caregivers**

Home caregivers, whether licensed home health aides or personal caregivers, face multiple safety hazards in the homes of their patients. This program will give your employees techniques for dealing with difficult patients and family members.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

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**Bloodborne Pathogens: Protection In The Home Care Setting**

As a home care provider, you can be exposed to blood and potentially infectious body fluids – regardless of your specific responsibilities. This program outlines the proper precautions you should follow to help ensure safety on the job.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

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**It’s Your Back, Don’t Break It: Back Safety For Home Health**

Designed specifically for home care workers, this program explains how to lift and move patients safely. This program can easily be incorporated into your agency’s current back safety program.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

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**Fire Safety In Home Health: Ten Burning Questions**

This vital program emphasizes the basic facts about fire, steps to take to assess fire hazards in patients’ homes, and helps teach families how to prevent, control and escape home fires.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

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**Infection Control Orientation In Home Healthcare: Winning The Battle**

Deploy the full arsenal of infection-control measures and outline a strategy to help prevent disease with this training program.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

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Be Safe At Work: Safety Orientation For Long-Term Care
Caring for residents poses risks to your staff. Help protect your employees by alerting them to hazards such as falls, fire, infection and sterilization.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #SAF007

DVD Purchase ..........$295
Rental ............$105

Patient Lifting: Safe Strategies
Back injuries are not only painful, but also costly to both employee and employer. Show your employees how to lift properly according to the NIOSH Lifting Guidelines and potentially prevent injury.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #BAC005

DVD Purchase ..........$295
Rental ............$105

Fire Safety: Be Alert, Not Alarmed!
This program covers the stages of a fire, how to recognize the dangers of each and how to manage reactions from residents during a fire.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #FIR011

DVD Purchase ..........$295
Rental ............$105

Bloodborne Pathogens: Long-Term Care
Protection from bloodborne diseases requires knowing the facts and taking sensible precautions. This program discusses the safe work practices you should follow to help reduce your risk of infection.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #BBP003

DVD Purchase ..........$295
Rental ............$105

HIPAA: Privacy In Long-Term Care
Help your long-term care facility comply with the HIPAA Privacy Rule – the first comprehensive federal protection guidelines for the privacy of health information.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #HIP003

DVD Purchase ..........$295
Rental ............$105

Preview online at www.training.dupont.com/healthcare-training
Preventing Resident Falls In Long-Term Care
Healthcare professionals must take proactive steps to minimize and eliminate risk factors before falls occur. This program takes a look at some of the assessment tools and protective strategies you can use to take the guesswork out of fall prevention.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

Item #PSF003
DVD Purchase ........$295
Rental ...........$105

Fall Prevention In Home Healthcare
Help create an awareness about some of the proactive screening tools and protective strategies you can use to prevent falls where they most often occur — in the patient’s home.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

Item #PSF005
DVD Purchase ........$295
Rental ...........$105

Preventing Patient Falls In Hospitals
This program is designed to help train your employees on the proper assessment tools and protective strategies they can use to take the guesswork out of fall prevention.

Available on DVD and as an online course. Includes 10 employee handbooks.

Item #PSF002
DVD Purchase ........$445
Rental ...........$105

Hazard Communication: It’s A Two-Edged Sword
This training program shows you how to use chemicals safely by getting to know your hazard communication program.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

Item #HAZ007
DVD Purchase ........$445
Rental ...........$105

Defensive Driving: A Crash Course
Motor vehicle crashes consistently account for a huge number of injuries and lost work days. Help keep your employees safe behind the defensive driving wheel, on the job and off. Give them tips to help them avoid costly incidents.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.

Item #MTV001
DVD Purchase ........$495
Rental ...........$105
HEALTHCARE

SAFETY AND COMPLIANCE

INFECTION CONTROL
- Avian Flu And General Pandemic Awareness
- Healthcare-Associated Infections: Prevention & Control
- HIV/AIDS: What Caregivers Need To Know
- Infection Control: Chain Reaction
- Infection Control Essentials: Every Action Counts
- Infection Control In Outpatient Facilities
- Infection Control Orientation
- MRSA And VRE Precautions: Battling Superbugs
- Tuberculosis: Identification And Control

BACK PROTECTION
- Back At Work
- Back Safety For Material Handlers
- Ergonomics: Safe Patient Transfer
- Ergonomics: Watch Your Back
- Patient Lifting: Safe Strategies
- Protecting Your Back

HAND HYGIENE
- Hand Hygiene: For Hands That Care
- Hand Hygiene: The Best Medicine
- Handwashing: Your Health Is In Your Hands
- Latex Allergy: Stop The Reaction

EMERGENCY PREPAREDNESS PLANNING
- Anthrax Awareness
- Biological And Chemical Threats: Closing The Door
- Biological Threats In Healthcare: Everyone’s On Alert
- Biological Threats In Healthcare: Identify & Respond
- Disaster Planning: Defuse The Time Bomb
- Emergency Action Plan: Crisis Under Control
- Fire Safety: Mission Possible
- HAZCOM: It’s A Two-Edged Sword
- HazMat Transportation: What You Don’t Know Can Hurt You
- Healthcare Violence: Be Part Of The Cure
- Hospital Security: Partners Against Crime
- Incident Command System: When Duty Calls
- Smallpox Awareness For First Responders

HIPAA COMPLIANCE
- HIPAA: Do The Right Thing!
- HIPAA: Privacy Compliance
- HIPAA Privacy: Compliance Scenarios
- HIPAA: Security Compliance

FOOD SERVICE SAFETY
- Bloodborne Pathogens For Cafeteria Employees: Safety Behind The Lines
- Preventing Foodborne Illness
HEALTHCARE SAFETY AND COMPLIANCE

BLOODBORNE PATHOGENS
- BBP In Your World: Don’t Risk It!
- Bloodborne Pathogens: A Sharper Image
- Bloodborne Pathogens: Bloodbug Barriers
- Bloodborne Pathogens In Behavioral Healthcare
- Bloodborne Pathogens Standard: How It Affects You, How It Protects You
- HIV/AIDS: What Caregivers Need To Know
- Infection Control Essentials: Every Action Counts
- Needlestick Prevention: Stick To Safety

PATIENT SAFETY
- Domestic Abuse: Recognizing and Reporting
- Medication Management: You Can Prevent Errors!
- Miracle On The Hudson: Prepare For Safety AVAILABLE SOON
- Patient Safety: Light The Way!
- Preventing Patient Falls In Hospitals
- Preventing Resident Falls In Long-Term Care

HEALTHCARE COMPLIANCE
- Age Specific Care: It’s Relative
- Creating A Restraint-Free Culture
- Disruptive Behavior: Too Great A Cost
- EMTALA 911: On Call!
- Healthcare Compliance: Code Of Conduct
- Nursing Documentation: A Reflection Of Quality Care
- Pain Management: Finding Relief
- Safety Orientation: Preparation Meets Opportunity
- Values And Ethics For Healthcare

ERGONOMICS
- Ergonomics: Watch Your Back
- Ergonomics: Safe Patient Transfer
- Healthcare Ergonomics: Working To Your Advantage
- Office Ergonomics: It’s Your Move
- Office Safety: It’s A Jungle In There

PATIENT RIGHTS
- Patient Confidentiality: It’s Everybody’s Job, Not Everybody’s Business
- Patient Confidentiality: Privacy In A High-Tech Era
- Patient Rights: Keep Them In Focus

AVAILABLE SOON!
Miracle On The Hudson: Prepare For Safety
Through the inspiring story of a dedicated and experienced pilot, your employees will see how Captain Chesley “Sully” Sullenberger brought Flight 1549 to a safe landing by calling upon the 4 C’s: Competence, Compassion, Commitment and Communication, and how they can apply these same characteristics to their own life.

Available on DVD and as an interactive online course.
Item #ATT006

“Our managers love the Coastal eLearning Suite because they have administrator rights that give them the ability to look and see who among their employees has completed training.”

- Peak Vista Community Health Centers, Colorado Springs, Colorado

BLENDED LEARNING
Call 800-750-1808 for a FREE preview!
## HEALTHCARE SAFETY AND COMPLIANCE

### HOME HEALTHCARE & HOSPICE
- Bloodborne Pathogens: Protection In The Home Care Setting
- Fall Prevention In Home Healthcare
- Fire Safety In Home Health: Ten Burning Questions
- HIPAA: Privacy In Home Healthcare
- HIPAA: Security & Privacy For Home Healthcare
- Home Healthcare Violence: Be Smart, Be Safe
- Home Health Safety Orientation
- Infection Control: Bag Technique
- Infection Control Orientation In Home Healthcare: Winning The Battle
- It’s Your Back, Don’t Break It: Back Safety For Home Health
- Personal Safety For The Home Health Caregiver

### AMBULATORY CARE
- Bloodborne Pathogens For Ambulatory Care
- Ergonomics: Watch Your Back
- Fire Safety For Ambulatory Care
- Fire Safety: Operating Without Fires
- Infection Control For Ambulatory Care
- Infection Control In Outpatient Facilities
- Protecting Your Back
- Safety Orientation For Ambulatory Care

### LONG-TERM CARE/ASSISTED LIVING
- Be Safe At Work: Safety Orientation For Long-Term Care
- Bloodborne Pathogens: Assisted Living
- Bloodborne Pathogens: Long-Term Care
- Combative Residents: Mirror Their Reality
- Customer Service In Long-Term Care: Making It World-Class
- Dementia And Alzheimer’s Caregiving: Through The Looking Glass
- Elder Abuse And Neglect: Show You Care
- Ergonomics: Safe Patient Transfer
- Ergonomics: Watch Your Back
- Fire Safety: Be Alert, Not Alarmed!
- Hazard Communication: Chemical Safety In Long-Term Care
- HIPAA: Privacy In Long-Term Care
- HIPAA: Security & Privacy For Long-Term Care
- Infection Control In Long-Term Care: Protect Your Residents, Protect Yourself
- Preventing Resident Falls In Long-Term Care

Preview online at [www.training.dupont.com/healthcare-training](http://www.training.dupont.com/healthcare-training)
STOP™ FOR SUPERVISION
A comprehensive behavior-based training program, STOP™ For Supervision establishes the framework for the entire STOP™ series. By talking with people to acknowledge safe acts and correct unsafe acts, workers are encouraged to follow safe work practices.

STOP™ FOR EACH OTHER
STOP™ For Each Other focuses on peer-to-peer safety, teaching participants to interact with their co-workers, incorporate safety in their everyday activities and make safety second nature.

STOP™ FOR ERGONOMICS
This program builds on the principles and skills introduced in the STOP™ series and applies them to ergonomics, an essential component of workplace safety.

STOP™ IMPLEMENTATION ASSISTANCE WORKSHOP
Conducted by DuPont™ STOP™ experts before you begin STOP™ implementation, these workshops will help you build a strong foundation for the STOP™ program and increases involvement across your organization.

STOP DATA PRO™
STOP DataPro™ is a web-based application that optimizes the value of STOP™ programs by making it easier to record and analyze safety performance data and generate reports. It quickly and easily enables in-depth understanding of workplace safety using your STOP™ observation data to help review findings, identify trends, track corrective actions and monitor the frequency and effectiveness of safety observations.

DuPont™ STOP™ is a member of the DuPont portfolio of workplace safety training offerings now available from DuPont Sustainable Solutions. The award-winning STOP™ series provides a path to workplace safety excellence by making safe behavior and workplace conditions part of the work culture, thus helping to prevent injuries and incidents.

STOP™ programs use a combination of methods to give people the information, skills and willingness to work more safely, maximize their learning and apply what they learn to the real world.

The programs feature a three-part approach:

- Individual self-study Workbooks are used to introduce basic concepts and begin safety skill development
- Field or application activities STOP™ program participants practice what they have learned in their own work areas
- Group meetings After viewing a video, participants discuss what they have learned and consider how it can be applied
FREE PREVIEWS
Customers within the continental U.S. may schedule a 7-day preview of most DVD programs (except where noted) at no charge. Alaska and Hawaii customers will be billed for shipping. DuPont Sustainable Solutions reserves the right to limit quantities or to elect not to send previews. Previews are for evaluation only, and may not be used for training. By ordering previews, customers accept the responsibility of returning the materials at their own expense.

PURCHASE
To purchase a program, contact your Account Manager, fax 703-373-2862 or e-mail sales@training.dupont.com

You may also send your purchase order to:
Coastal Training Technologies
500 Studio Drive, Virginia Beach, VA 23452

RENTALS
All DuPont Sustainable Solutions, programs are available for rental. For more information, contact your Account Manager. Rental charges may be applied to the purchase price if the program is bought within 30 days of the rental period.

GSA CONTRACT
Federal government agencies please call us regarding our GSA contract, #GS-02F-9309C.

PROGRAM UPDATES
Many of DuPont Sustainable Solutions’ programs cover OSHA and other government regulations. If a regulation changes within six months of your purchase, we will replace that program free of charge when an update is available. If it is more than six months after the purchase date, we will make the revised version available to you for an update charge of $195.

TERMS

SHIPPING
Most orders are shipped via UPS Ground the day after they are received. Orders may be shipped via UPS 3-Day Select, Second-Day Air or Next-Day Air for an additional charge. All orders are shipped F.O.B. Virginia Beach, VA.

Previews and rentals should be returned via a traceable shipping service such as UPS, Federal Express or Registered Mail. The customer is responsible for loss or damage on return shipments. For your protection, you may want to insure the package for full value. Failure to return previews and rentals via a traceable means could result in your organization being billed for the full purchase price plus shipping. The customer is responsible for transportation charges when returning previews and rentals.

PAYMENT TERMS
Terms of payment are 2 percent 10 days, net 30 days, with approved credit. Accounts not paid within 30 days of invoice date are subject to a 1.5 percent monthly service charge.

CREDIT CARDS
DuPont Sustainable Solutions gladly accepts VISA, MasterCard, American Express, Discover and the government credit card.

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LATE CHARGES
Late returns of previews may be subject to additional rental charges up to the full purchase price of the materials ordered.

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The following states should include tax with their payment: CA, FL, IN, IA, MI, MN, NC, TX, VA and WA.
**More Handbooks**

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<td>Infection Control Orientation: Based On Standard Precautions</td>
<td>INFO01-HBK</td>
<td>Tuberculosis: Identification And Control</td>
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**REFERENCE BADGES**

**Bloodborne/Fire Reference Badges**

These unique, reversible cards are designed for employees to wear on their ID badges.

The badge serves as an easy reference to bloodborne precautions and fire emergency response procedures which can help save lives!

Item# BBP000-CRD

**QUANTITY DISCOUNTS**

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**Customized Reference Badges**

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Some Spanish titles available. Call for details.

**HANDBOOK PRICING**

**Quantity Discounts**

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<tr>
<td>5,000+</td>
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Call 800-750-1808 for a FREE preview!
NEW RELEASES

Ethics Is A Competitive Advantage With Dr. Marianne Jennings
Using eye-opening anecdotes, research, and case studies, this program explores five reasons why ethics matter and its importance to your bottom line. It also demolishes the gray-area myth, describing why and how it is a risky and non-sustainable way of doing business.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #POI012

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Ethics: Speaking Up Without Fear With Dr. Marianne Jennings
Show your employees why they need to speak up when they are aware of a misstep; why it is everyone’s responsibility; and how organizations can get around the culture of fear and retaliation. In this program, Dr. Marianne Jennings illuminates the importance of speaking up through data, personal research on whistleblowers, and real-world examples.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #POI013

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Ethical Leadership: Tone At All Levels With Dr. Marianne Jennings
In this program, Dr. Marianne Jennings teaches that the examples all employees set are important. She uses the analysis of pressure, communication, personal complacency, and indifference to illustrate that the “tone” of ethics resonates with each and every employee and helps you build an organization-wide ethical culture.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #POI014

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FCPA & Business Ethics
Introduce your employees to FCPA regulations and help them deal fairly with foreign government officials, and other related parties. Helping you comply with the Foreign Corrupt Practices Act, the program identifies potential issues in overseas transactions.

Available as an interactive online course.
Item #POI002

Call for pricing

Environmental Law
Give your employees an overview of environmental laws and the agencies that oversee them. Citing compliance practices, the program reviews how to deal with a government investigation and exercise due diligence under the law.

Available as an interactive online course.
Item #POI006

Call for pricing

Preview online at www.training.dupont.com/healthcare-training
NEW RELEASES

Export Control/Anti-Boycott Law
Give your employees a framework for understanding U.S. export regulations and grasping why they need to know the pertinent laws of any country where your company conducts business. The program shows them how to maintain appropriate export records and understand the penalties for violations.

Available as an interactive online course.
Item #POI003
Call for pricing

Harassment: A New Look
Harassment has evolved into new yet equally devastating forms – bullying, third-party harassment, and sexting! Help keep your training up to speed, address the challenges and protect your employees with this program.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #POI010
DVD Purchase ..........$795
Rental ..........$195

Four Generations: The Greatest Potential
Bridge the generation gap in the workplace with this program, which shows how the four generations – the traditionalist, the baby boomer, Generation X, and Generation Y – can respect and understand each other despite their differences.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #POI025
DVD Purchase ..........$795
Rental ..........$195

Harassment For Managers: A New Look
Introduce your managers to the new face of harassment – bullying, sexting, digital harassment, etc. and show them how to respond to help protect employees, comply with the law, and create a more respectful work environment.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #POI009
DVD Purchase ..........$795
Rental ..........$195

Harassment: A New Look For California (AB 1825 Compliant)
Using a salon and its employees to frame the discussion, the program helps your managers address the more recent forms of harassment, and comply with California’s Fair Employment and Housing Act (FEHA). It reminds managers of their responsibilities and helps them handle harassment scenarios, from dealing with complaints to conducting interviews and investigations.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #POI011
DVD Purchase ..........$795
Rental ..........$195
**Insider Trading**
Introduce your employees to insider trading and the laws that prevent and penalize it. Stressing the distinction between appropriate and inappropriate handling of insider information, the program reviews the statutory and judicial rules against insider trading and helps employees avoid potential breaches.

Available as an interactive online course.
Item #POI001

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**Leakproof: 8 Privacy Principles**
Strengthen your privacy protection program and increase customer trust by implementing eight guidelines from the Organisation for Economic Cooperation and Development (OECD).

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #LGL020

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**People Treatment Investigations**
Help your supervisors conduct a proper people treatment investigation. This program shows them how to handle complaints, document incidents, plan investigations, deal with threats and retaliations, and make decisions and recommendations.

Available as an interactive online course.
Item #POI007

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**Records And Information Management**
Show employees how to handle records properly when the organization relocates, shuts down or when records are subpoenaed. This program stresses the importance of periodic audits and explains what to watch for if your records are being managed by an outside vendor or contractor.

Available as an interactive online course.
Item #POI005

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**Red Flags Rule: Preventing Identity Theft**
Maintain high standards of security and confidentiality and help your organization comply with the Red Flags Rule. The program discusses the types of accounts and organizations covered, five categories of red flags, and practices that can help protect your organization’s bottom line.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #RFR002

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Preview online at [www.training.dupont.com/healthcare-training](http://www.training.dupont.com/healthcare-training)
NEW RELEASES

**Trade Secret Law**
Clarify the definition of trade secret for your employees and give them a basic, though vital overview of trade secret law. This program helps them comply with various regulations and set up procedures to strengthen the security of confidential information.

*Available as an interactive online course.*
Item #POI004

**U.S. Antitrust Compliance Training**
Help raise employees’ awareness of the potential impact of U.S. antitrust law on an organization’s business operations, particularly on those involving customers and competitors. Citing tips to help prevent violations, the program guides employees to recognize and avoid critical issues.

*Available as an interactive online course.*
Item #POI000

**Understanding The New FMLA**
Help achieve compliance to the new FMLA by clarifying definitions, citing exceptions and showing managers how to handle tricky situations. The program explains the provisions of the FMLA in easy-to-understand language.

*Available on DVD and as an interactive online course.*
Includes 10 employee handbooks.
Item #POI008

**Understanding The New ADA**
Update your training and keep up with the revisions of the Americans with Disabilities Act. This program covers the fundamentals of the original A.D.A. and explains the new provisions.

*Available on DVD and as an interactive online course.*
Includes 10 employee handbooks.
Item #ADA005

**Social Media: Reduce the Risk**
Map out a social media policy that can help manage your employees’ online activity, provide them with safe online practices, and help protect your organization from the risks of social media content: from loss of customers and bad publicity to data breaches.

*Available on DVD.*
Includes 10 employee handbooks.
Item #POI015

Call 800-750-1808 for a FREE preview!
**BEST SELLERS**

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**Avoiding Litigation Landmines: A Survival Guide For Managers**
Show employees a compelling dramatization of how they can potentially avoid nine common legal pitfalls in the area of labor and employment law that can cost them – and your organization - millions of dollars.

Available on DVD and as an interactive online course.
Item #KEN000

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**Care And Candor: Making Performance Appraisals Work**
Explore how the principles of care, candor and collaboration can help your managers increase productivity and empower employees to succeed. This program explains the rule of intention and attention; setting SMART goals; and building two-way communication.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #PER011

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**Conflict Resolution: A Win/Win Approach**
Help guide your employees out of conflict and towards compromise with this program, which helps them deal with differences and lead to win-win situations.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #CON000

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**Communication Breakdown**
Liven up your communication training with this program, which uses a simple yet engaging story to illustrate seven reasons why communication problems arise and what your employees can do to minimize them.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #CMM028

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**Diversity: Food For Thought**
Take your employees to the Diversity Diner with this best-selling, multi-award winning program. It shows them that when differences are valued, discrimination decreases and productivity increases.

Available on DVD and as an interactive online course.
Includes 10 employee handbooks.
Item #DIV002

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**BEST SELLERS**

**Diversity: The Real Scene**
Alert your employees to potentially difficult diversity scenarios and help cultivate respect in the workplace. The program provides information to help them avoid harassing and disrespectful behaviors, create a more harmonious environment, and comply with harassment laws.

*Available on DVD and as an interactive online course.*
- Includes 10 employee handbooks.
- Item #DIV015
- **DVD Purchase** ..........$695
- **Rental** ..........$195

**Documenting Discipline II**
Walk your supervisors through a disciplinary process that embodies the FOSA principles. A follow-up to the original classic, the program explores incidence diaries, disciplinary action memos and the notion of progressive discipline.

*Available on DVD and as an interactive online course.*
- Includes 10 employee handbooks.
- Item #LGL017
- **DVD Purchase** ..........$695
- **Rental** ..........$195

**Drop By Drop**
Show your employees how the small slights, subtle discriminations and tiny injustices – can slowly and gradually foster disrespect, affect employee morale and productivity, and increase turnover. A poison to the workplace, these “micro-inequities” are not delivered by the bucket but drop by drop.

*Available on DVD and as an interactive online course.*
- Includes 10 employee handbooks.
- Item #DIV017
- **DVD Purchase** ..........$795
- **Rental** ..........$195

**Ethics: The L.O.G.I.C. of Right**
Raise your employees’ awareness of nine common ethical issues. Introducing the L.O.G.I.C. method, this course guides your employees to make the right decision when faced with an ethical dilemma, helping to protect your organization from the costs of unethical behavior.

*Available on DVD and as an interactive online course.*
- Includes 10 employee handbooks.
- Item #ETH001
- **DVD Purchase** ..........$795
- **Rental** ..........$195

**Everest (Habits 4, 5 and 6 Public Victory)**
Follow the story of Erik Weihenmayer, the blind man who conquered Mount Everest, and the amazing team that made it possible. Inspire your employees with their story as you help them enhance teamwork and elevate their performance.

*Available as an interactive online course.*
- Item #COV9EFV
- **Call for pricing**

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Call 800-750-1808 for a FREE preview!
Harassment Is... Healthcare Version
Available in versions for Office, Retail, Hospitality, Industrial, and Government, this program provides compliance practices and shows your employees how to help prevent harassment and create a respectful environment.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #HAR013 (Healthcare Version)

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Harassment: The Real Scene
So you’ve got a workplace full of people who all get along? Yeah, right. The real scene is that problems happen. Help make sure harassment is not one of them with this program.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #HAR012

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It’s About Respect: Recognizing Harassment In A Diverse Workplace
Do your employees know the strategies to help create a respectful and productive workplace? Give them guidelines and show them compliance practices with this best-selling program.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #HAR000 (White-Collar Version)
Item #HAR005 (Blue-Collar Version)

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Legal & Effective Interviewing II: The Right Questions
There’s a lot riding on the interview; make sure your managers get it right, avoid illegal questions, and handle applicants with disabilities fairly. This program shows them how to set the tone and conduct the interview.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #INT006

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Legal Peril: 8 Management Pitfalls To Avoid
Follow Harry Hamlin as he walks your supervisors through management mistakes that reduce productivity and may cause liabilities. Each pitfall is discussed and illustrated with examples, helping your managers mitigate legal risks, safeguard morale and protect the bottom line!

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #LGL001

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Let’s Face It: Harassment Training For Supervisors
Show your managers the ropes of handling harassment scenarios with this realistic and engaging course, which discusses their responsibilities, the measures they need to implement, and the guidelines they need to follow.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #HAR014

DVD Purchase ..........$795
Rental ..........$195

Love ‘Em Or Lose ‘Em: Employee Retention
Discover the glue that makes employees stick. With this program that’s based on the best-selling book, Love ‘Em or Lose ‘Em, your managers can implement strategies that can help retain employees and protect your organization from the costs of turnover.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #LEO000

DVD Purchase ..........$695
Rental ..........$195

Managing People Through Change
Explore the critical skills that can help lead employees through change. This program examines four predictable phases of change: denial, resistance, exploration and commitment, and explores how each affects people and their work.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #CHG001

DVD Purchase ..........$695
Rental ..........$195

More Than A Gut Feeling III
Show your employees how Dr. Paul Green’s behavioral approach to interviewing can indicate future job performance and help your organization hire the best applicant. The program explains how to plan an interview, make decisions based on facts, and avoid illegal questions.

Available on DVD and as an interactive online course.
Item #INT008

DVD Purchase ..........$795
Rental ..........$195

No Privacy: Legal Issues In Email
Click on this program and help delete the likelihood of email-related risks. It explains why e-mail is not a harmless piece of technology, citing its potential dangers and listing safe e-mail practices.

Available as an interactive online course.
Item #LGL008

Call for pricing
Recognizing Drug & Alcohol Abuse For Managers
Alert your managers and help them identify alcoholism and drug abuse among their employees. The program helps them reduce missed workdays, increase productivity, and protect employee health and safety. It also explores drug testing for employees.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #DRG005
DVD Purchase ..........$495
Rental ..........$105

Sexual Harassment: A Manager’s Guide
Managers are often responsible for dealing with sexual harassment at work. Provide them with the tools to help handle the various aspects of this delicate task, from recognizing signs of harassment to investigating claims.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #SXH005
DVD Purchase ............$695
Rental ............$195

Sexual Harassment: A Manager’s Guide In California
Specifically designed to help your organization comply with AB 1825, this two-hour interactive program explores the ins and outs of the law, and helps your managers create a respectful environment, handle harassment issues, and mitigate legal risks.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #SXH035
DVD Purchase ............$695
Rental ............$195

Sexual Harassment: New Perspectives
Give your employees an unusual take on harassment with this program, which shows how easy it is not to recognize their own harassing behavior. It also highlights the importance of understanding others and discusses the prevalence of “unintentional.”

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #SXH010 (Healthcare Version)
Item #SXH008 (White-Collar Version)
Item #SXH009 (Blue-Collar Version)
DVD Purchase ............$695
Rental ............$195

Teamwork: How Synergy Succeeds
Take your employees on a scavenger hunt, during which they explore the seven building blocks to team success.

Available on DVD and as an interactive online course. Includes 10 employee handbooks.
Item #TMW000
DVD Purchase .............$595
Rental .............$125

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**BEST SELLERS**

### The Goal: How-To Version
See how Alex Rogo applies the principles in Eli Goldratt’s book to transform his mediocre division into a money-making machine. Use these lessons to help elevate employee productivity and boost the bottom line.

Available on DVD and as an interactive online course. Includes 10 employee handbooks. Item #IMP000

- **DVD Purchase** ..........$795
- **Rental** ..........$195

### The SID Story
Hosted by Dennis Franz, star of NYPD Blue, this program dramatizes the story of a manager who learns the value of feedback. It shows how managers can motivate employees, even difficult ones, through positive reinforcement.

Available on DVD and as an interactive online course. Includes 10 employee handbooks. Item #SUP005

- **DVD Purchase** ..........$695
- **Rental** ..........$195

### Time Management: A Productivity Plan
Get a survey on state-of-the-art, time-management techniques that can help increase productivity and create a less stressful work environment.

Available on DVD and as an interactive online course. Includes 10 employee handbooks. Item #TIM000

- **DVD Purchase** ..........$695
- **Rental** ..........$195

### Workplace Violence: First Line of Defense
Have your employees listen to an interview with a convicted perpetrator and show them a compelling re-enactment to help increase employee vigilance against workplace violence.

Available as an interactive online course. Item #ETC003

- **Call for pricing**

### Who Cares?
Have your employees met a customer who complains that “customer service isn’t what it used to be?” Can they prove them wrong? This program re-enacts examples of poor customer service, illustrates its impact on customers’ feelings, and explores four ways to help improve the situation.

Available on DVD and as an interactive online course. Includes 10 employee handbooks. Item #CUS042 (Retail Version) Item #CUS043 (Government Version)

- **DVD Purchase** ..........$795
- **Rental** ..........$195
**ETHICS & COMPLIANCE ADVISORS**

DuPont Sustainable Solutions works with thought leaders and practicing attorneys to stay abreast of the constantly changing compliance climate and to help ensure that our clients have up-to-date ethics learning solutions.

- DuPont Primary Law Firms assisted us in developing the content.
- Through DuPont Sustainable Solutions’ blended learning solutions, we are able to deliver the content in an effective and efficient manner to meet your business needs.
- By working with key thought leaders in the areas of ethics, compliance, governance, and risk, we are able to provide our clients with best practices and legal expertise that these leaders have obtained from many years of working with Boards of Directors, CEOs, General Counsel, and Chief Ethics and Compliance Officers.

### DuPont Primary Law Firms

The following are the Primary Law Firms who assisted DuPont Sustainable Solutions in developing the Ethics & Compliance courses.

**Stacia A. Christman, Counsel**
Working primarily with national and international industrial, manufacturing and commercial clients, Ms. Christman focuses her practice on a variety of environmental regulatory arenas at local, state and federal levels including permitting and compliance, enforcement and site remediation. In addition, she provides environmental counsel to clients involved in corporate mergers and acquisitions and environmental litigation including administrative hearings.

**Annie Wartanian Reisinger, Associate**
Ms. Reisinger is an international trade attorney with significant experience in U.S. and Foreign trade controls. She counsels a wide range of domestic and international manufacturers, freight forwarders, sales forces and distributors on BIS, DDTC and OFAC export regulations including U.S. Trade embargoes and sanctions, CFIUS, as well as European trade controls, anti-boycott regulations and compliance with the Foreign Corrupt Practices Act (FCPA).

**Anne Marie Cushmac, Partner**
Ms. Cushmac concentrates her practice on antitrust litigation and counseling. She is a member of the Cartel and Criminal Practice Committee of the American Bar Association’s Antitrust Section and past chair of the Virginia State Bar’s Antitrust, Franchise and Trade Regulation Section.

**Briton K. Nelson, Associate**
Ms. Nelson practices within the firm’s Labor and Employment Department.

**Douglas B. Smith, Associate**
Mr. Smith’s practice focuses on trademark risk assessment, registration, maintenance, licensing, and dispute resolution for public and private companies. He also counsels clients in the areas of copyright, advertising, and sweepstakes law.

**W. Carter Younger, Partner**
Mr. Younger has more than 30 years of labor and employment law experience that includes litigation in federal and state courts throughout the country. He is experienced in alternative dispute resolution, including arbitration and mediation. He also represents employers before administrative agencies, including the National Labor Relations Board, the U.S. Department of Labor Office of Federal Contract Compliance Programs and Wage and Hour Division, and state and local equal employment opportunity agencies. Mr. Younger has been listed in Best Lawyers in America for labor and employment law for more than 25 years, since its inception.

Preview online at [www.training.dupont.com/healthcare-training](http://www.training.dupont.com/healthcare-training)
ETHICS & COMPLIANCE
ADVISORS

John B. Pellegrini, Counsel
Mr. Pellegrini’s practice is concentrated on the regulatory and commercial aspects of international trade. He represents clients with respect to government regulation of the import-export trade, duty planning, admissibility requirements, litigation in the U.S. Court of International Trade, representation before the various federal agencies which regulate trade in the United States, and the commercial aspects of international trade.

LaTisha S. Owens, Partner
Ms. Owens advises corporate clients on mergers and acquisitions, securities offerings, corporate governance matters, and compliance with federal securities laws and listing requirements. Her securities practice includes work under both the Securities Act of 1933 and the Securities Exchange Act of 1934. Ms. Owens devotes a significant amount of time to advising public companies and their boards of directors on corporate governance matters including compliance with the Sarbanes-Oxley Act, insider trading, proxy statements, shareholder relations, and board and shareholder meetings.

Mark Brzezinski, Partner
Mr. Brzezinski manages the international law practice in McGuireWoods’ Washington office. His practice focuses on regulatory and legal compliance pertaining to sanctions, Export Administration Regulations and the Foreign Corrupt Practices Act, and the development of corporate internal compliance programs. He is a former director of Southeast European affairs at the National Security Council at the White House. Prior to that appointment, he served as a director for Russian/Eurasian affairs on the National Security Council, where he was White House coordinator for U.S. democracy and rule of law assistance programs in the region.

Angela B. Styles, Partner
Ms. Styles is a partner in Crowell & Moring’s Washington, D.C. office and chair of the firm’s Government Contracts Group. Prior to joining the firm, Ms. Styles served in the federal government as Administrator for Federal Procurement Policy within the Office of Management and Budget at the White House, a position requiring confirmation by the United States Senate. Ms. Styles’ current practice concentrates on government contracts counseling and litigation, including procurement ethics and compliance, civil and criminal fraud matters under the False Claims Act, mandatory disclosure, procurement integrity, the Anti-Kickback Act, GSA Schedule contracting with an emphasis on pricing issues, GSA leasing, and Buy American and Trade Agreements Act compliance. In addition, Ms. Styles conducts complex internal investigations, corporate compliance reviews, and training programs on ethics and public sector contract compliance.

Martha S. Doty, Counsel
Ms. Doty is counsel in the firm’s Los Angeles office. She counsels public and private employers on the many and varied aspects of employment relationships, and also litigates all types of employment cases. In addition, Ms. Doty handles administrative matters before the California Labor Commissioner, Cal-OSHA, and the Workers’ Compensation Appeals Board.
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Preview online at www.training.dupont.com/healthcare-training

ETHICS & COMPLIANCE ADVISORS

EVERSHEDS

Julia Woodward-Carlton, Senior Associate
Ms. Woodward-Carlton is a senior associate in our EU/competition law practice. She advises on a wide range of UK and EU competition law aspects in particular managing cartel investigations and implementing global compliance programmes. Julia was instrumental in developing the Eversheds’ Competition Law Online Toolkit which has won a number of awards including Winner Best eLearning Facility, E-Loties Award 2004; Lawyer Award for best use of IT 2005; and Financial Times Stand Out Innovation 2006. Julia has also recently developed a new online training programme, Ethics@work.

Paul Smith, Partner
Mr. Smith is a recognised expert on law firm partnering and convergence. He began developing this expertise as client partner for DuPont more than ten years ago. In recent years Paul has focused on how the law firm and the global corporate law department can work together effectively across multiple jurisdictions.

Stephen Rose, Partner
Mr. Rose is a partner specialising in competition law and antitrust. He has 17 years’ experience as a competition specialist in London and Brussels. Stephen has represented clients from a range of industries before the OFT, Competition Commission and the European Commission. Stephen’s expertise embraces all aspects of antitrust including investigations, trading advice and compliance and merger control.

Paula Barrett, Partner
Ms. Barrett specialises in IT and Data Protection. She leads one of our regional IT teams and is the national head of our data protection group. Paula has particular expertise in advising clients on outsourcing, strategic partnerships and major supply contracts, and on e-commerce and technology regulation. Paula’s extensive experience in Data Protection/privacy law includes managing multi-jurisdictional compliance programmes, and advising on appropriate strategies for dealing with extra-EEA transfers of personal data.

Thought Leader

Dr. Marianne Jennings, Professor, author, attorney, and lecturer
Dr. Jennings is a professor of legal and ethical studies in business from the W.P. Carey School of Business at Arizona State University. She has conducted numerous seminars and published a broad range of resources on law and ethics, including books such as “Seven Signs of Ethical Collapse and Case Studies in Business Ethics”. A recipient of numerous awards and citations, Dr. Jennings has done consulting work for law firms, businesses and many professional groups. Learn more about Dr. Jennings at her website, The Ethical Barometer (www.mariannejennings.com).

Executive Consultant

Amy E. Hutchens, JD, CCEP
Ms. Hutchens serves as Watermark’s General Counsel and Vice President of Compliance and Ethics Services. She has federal, criminal, and civil litigation experience advising executive management on compliance and ethics matters, helping meet Federal Sentencing Guidelines and the Federal Acquisition Regulation. Certified by the Society of Corporate Compliance and Ethics as a Compliance and Ethics Professional (CCEP), she has worked on all aspects of compliance programs: risk assessment, policy drafting, employee training, development of codes of conduct, and implementation of monitoring and investigative protocols.

Donald A. Cohn, Esq.
Mr. Cohn is the President of ePolicy Planning, LLC a consulting firm specializing in providing practical assistance to help companies create and implement Social Networking programs. Donald recently retired from E. I. DuPont de Nemours and Company as Corporate Counsel where he had practiced law for over 37 years. Donald was a member of the DuPont Social Networking Policy Steering Committee, and wrote the Digital Social Networking Policy. He also led the global information technology and solutions function, the e-commerce practice group, and in-house privacy legal team.

Executive Consultant

Dr. Marianne Jennings, Professor, author, attorney, and lecturer
Dr. Jennings is a professor of legal and ethical studies in business from the W.P. Carey School of Business at Arizona State University. She has conducted numerous seminars and published a broad range of resources on law and ethics, including books such as “Seven Signs of Ethical Collapse and Case Studies in Business Ethics”. A recipient of numerous awards and citations, Dr. Jennings has done consulting work for law firms, businesses and many professional groups. Learn more about Dr. Jennings at her website, The Ethical Barometer (www.mariannejennings.com).
# Ethical & Compliance Training Curriculum

## Compliance

### ADA
- Understanding The New ADA

### Antitrust
- U. S. Antitrust Compliance Training

### California -Compliant Harassment
- Let’s Face It: Harassment Training For Supervisors
- Sexual Harassment: A Manager’s Guide In California
- Harassment for Managers: A New Look California (AB 1825 Compliant)

### Discrimination & EEO
- Discrimination & EEO

### Employment Law
- Legal Peril: 8 Management Pitfalls To Avoid
- Avoiding Litigation Landmines: A Survival Guide For Managers

### Environmental Law
- Environmental Law

### Ethics
- Ethics Is A Competitive Advantage With Dr. Marianne Jennings
- Ethics: Speaking Up Without Fear With Dr. Marianne Jennings
- Ethical Leadership: Tone At All Levels With Dr. Marianne Jennings
- Ethics: The L.O.G.I.C. Of Right

### FMLA
- Understanding The New FMLA

### Identity Theft
- Red Flags Rule: Preventing Identity Theft

### Insider Training
- Insider Trading

### Interviewing & Hiring
- More Than A Gut Feeling III
- Legal And Effective Interviewing Il: The Right Questions
- Legal And Effective Interviewing Skills
- You Be The Judge II

### Performance Appraisals
- Care And Candor: Making Performance Appraisals Work

### Privacy
- Leakproof: 8 Privacy Principles

### Records Management
- Records And Information Management

### Sexual Harassment
- Sexual Harassment: A Manager’s Guide
- Sexual Harassment: A Manager’s Guide In California

### Harassment Law
- Harassment for Managers: A New Look
- Harassment Is...
- Harassment: The Real Scene
- It’s About Respect: Recognizing Harassment In A Diverse Workplace
- Respect In The Workplace: Avoiding Discrimination
- Beyond Sexual Harassment: Other Forms Of Harassment And Discrimination
- Let’s Face It: Harassment Training For Supervisors
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- Listening And Addressing Resistance: Prepare For The Obstacles

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MECHANICAL MAINTENANCE

FLUID POWER
- Hydraulics
- Industrial Hydraulics
- Hydraulic Power Systems & Troubleshooting
- Valve Basics
- Centrifugal Pumps
- Pneumatics Industrial Seals

BOILER OPERATION & CONTROL
- Introduction To Boilers
- Boiler Design & Construction
- Boiler Feedwater & Steam
- Boiler Fuel & Air
- Boiler Operation

PREDICTIVE MAINTENANCE
- Vibration Analysis
- Machinery Oil Analysis
- Ultrasonics
- Thermography
- Advanced Vibration
- AC Induction Motors

POWER TRANSMISSION
- Machinery Lubrication
- Industrial Bearings
- Industrial Drives
- Clutches & Brakes

HVAC&R
- Complete System Troubleshooting
- Air Handlers: Mechanical Systems
- Air Handlers: Calibration
- Chillers: Mechanical Components
- Chillers: Leak Check & Electrical
- Cooling Towers: Maintenance & Troubleshooting
- Condensers: Maintenance & Troubleshooting

EVALUATION

ELECTRICAL MAINTENANCE*

BASIC ELECTRICAL THEORY
- AC/DC Theory
- Applied DC Fundamentals
- Current
- Voltage

WIRING
- Industrial Electricity

MOTORS & MOTOR CONTROLS
- Industrial Electricity
- Motor Controls
- DC Motors
- DC Motor Controllers

ELECTRONICS
- Basic Electronic Components & Their Measurement
- Electronic Circuits

Motor Drives
- Motor Drive Identification
- Open & Closed Loop Systems
- Variable Speed AC Drives
- Servo & Stepper Motors
- AC Motor Operation
- AC Drive Selection & Setup

Mechanical Electrical Control Systems
- Introduction to Control Schematics
- Creating Schematics
- Electrical Lockout
- Design & Troubleshooting
- Energy Management
- Electronic Controls
- Responsive Systems

MAINTENANCE TROUBLESHOOTING
- Troubleshooting Procedures
- Power Distribution & Lighting Systems
- Motors & Motor Controls
- Pumps & Compressors
- Hydraulic Circuits & HVAC

Certified curricula marked by an asterisk (*). Applies to interactive courseware.
Goal
DuPont’s goal is sustainable growth, which the company defines as “increasing shareholder and societal value while decreasing the footprint of our operations along the value chains in which we operate.” The company considers energy use—on which it spends over $1.1 billion annually—to be part of its global operations footprint and has set measurable goals to demonstrate that it is reducing that footprint over time.

Solution
The commitment to continuously improve energy efficiency is an extraordinary challenge. For DuPont, difficulties include the broad dispersion of energy use within its plants, the invisibility of defects in its energy systems, and the need for additional expertise to find and fix those defects. The company’s twenty-year ongoing efforts in sustainable growth and management’s recognition of the importance of achieving both efficiency and profitability goals led, in 2008, to the inauguration of the Bold Energy Plan, a refinement of existing sustainability policies that called for all plants to accelerate improvement in energy efficiency. Under its Bold Energy Plan, which focuses on improving energy efficiency to generate savings, DuPont has targeted a 5% ($50 million) annual decrease in energy use. The plan offers each DuPont location the following advantages:

- Senior leadership commitment and oversight
- Dedicated site leadership for plant efficiency programs
- Site Energy Champions to work on and encourage the achievement of energy goals
- Capital for improvements
- Local plant improvement objectives
- Tracking of site performance against targets
- Peer networking
- Leveraging knowledge: energy websites, best practices and e-training modules

Senior leadership commitment and oversight have been critical to DuPont’s success. Enthusiasm for sustainability inside DuPont has grown because it is now directly tied to the company’s growth. Working together, plant managers, employees and dedicated Site Energy Champions at DuPont’s 100 largest energy-consuming plants have produced admirable results in energy efficiency.
Results

In 2008, the first full year under the Bold Energy Plan, DuPont saved $47 million, which equaled 5% of the prior year's energy costs. The company also showed a 4% improvement in overall energy productivity. The work being done to generate these significant reductions includes 266 projects that require little or no out-of-pocket spending and 72 funded capital projects with a blended rate of return of 65%. As to its effect on the environment, the DuPont Bold Energy Plan was responsible for reducing greenhouse gas emissions by about 400,000 metric tons in 2008. To date DuPont's overall energy use is down 18% since 1990, despite a 40% growth in production. In all, DuPont has avoided more than $5 billion in energy costs.

Owner-Operator Experience in Action at Sabine River Works

Under the Bold Energy Plan, the energy efficiency achievements of the DuPont Sabine River Works have set an example for the entire company. Sabine River Works, located on the Gulf Coast of Texas, is the largest energy-consuming DuPont plant. Sabine River Works produces and sells ethylene and ethylene copolymers, which are primarily used in plastic packaging.

The challenge at Sabine, which consumes 15% of the energy used by DuPont, was to reduce the site's energy use in a manner that was consistent with DuPont's long-term energy goals. This task was made more difficult because site resources are limited and have to compete with other programs whose value is more visible.

However, in 2008, the plant saved more than $25 million in energy costs, $10 million in 2009, and savings in 2010 are expected to be about $13 million. In addition, the site's energy productivity (in BTU per pound of product) improved by 40% comparing 2009 to 2007.

How did they do it? Sabine River Works achieved major savings by improving the reliability of steam supply to a key process area, which in turn reduced wasteful forced outages. The plant made improvements to key process equipment, including a large steam turbine; corrected metering problems with purchased energy; and made repairs and improvements to steam traps.

“The payoff for our energy efficiency work has been significant. Since 1990, DuPont’s energy use has declined over 18% while production has grown over 47%. This improvement has enabled us to avoid over $5 billion in energy purchases.”

– William F. Bailey, principal consultant, DuPont Engineering, and leader of the DuPont Energy Center of Competency
DuPont Energy Efficiency Best Practices Now Available Through Consulting Offerings and Online Training

The energy savings at Sabine River Works is only one example of DuPont’s owner-operator success in improving energy efficiency and profitability. The top 100 energy-using DuPont sites are involved in the Bold Energy Plan, and all are backed by the determination and commitment of company leadership to achieve sustainable, energy-efficient growth.

DuPont is also committed to sharing its owner-operator experience and best practices to help other facilities around the world improve their energy efficiency and profitability. As one of 13 DuPont businesses, DuPont Sustainable Solutions (DSS) brings customers the benefits of an integrated global services and technology delivery enterprise. DSS applies DuPont’s real-world experience, history of innovation, problem-solving success, and strong brands to help organizations transform their workplaces and work cultures to create safer, more efficient and more environmentally sustainable workplaces.

The DuPont™ Energy Efficiency Series, which includes 16 online training courses, is now available through Training Solutions. This series has been designed to include many of the industrial energy management principles and best practices that have been instrumental to the success of Sabine River Works and the Bold Energy Plan as a whole. Find out today how your company can benefit.
Maximize your training budget with DuPont Sustainable Solutions’ Lease & Rental Plans! Choose the plan that can help you care for your staff, your residents and patients, and your training budget. Whether you decide on a Library Plan or an In-Service Plan, you’ll simplify your training process and make your budget go farther.

**Library Plan**
- Select as many DVDs as you want — all DuPont Sustainable Solutions-produced programs are available through your Library Plan.
- Receive all of your selections up front.
- Use them as many times as you want throughout the one-year term of your plan.

**In-Service Plan**
- Tailor an In-Service Plan to meet your weekly training needs.
- Pre-select one DuPont Sustainable Solutions-produced program per week for as long as you like (6 is the minimum).
- Programs will be automatically shipped to you two to three days prior to your scheduled in-service date.
- Use them as many times as you want and return after one week.

**Choose from our 12 or 24 DVD plan:**

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<th>DVD Plan</th>
<th>Cost per Year</th>
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<tr>
<td>12-DVD plan</td>
<td>$1,650/yr*</td>
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<td>24-DVD plan</td>
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*After six months, you can exchange 4 DVDs under the 12/yr plan or 8 DVDs under the 24/yr plan. Simply return the titles you no longer want and contact your Account Manager with the new titles to ship.

Lease plan only valid on Coastal-produced/DuPont-produced DVDs. Cost listed is for DVDs priced at $495 or less. Add $75/DVD for those with a list price higher than $495. Shipping and handling not included.

**Terms and Conditions:**
- You will be billed at the beginning of your plan. Shipping and handling additional. All training programs must be returned to DuPont Sustainable Solutions via a traceable shipping mode. DuPont Sustainable Solutions’ Lease & Rental Plans are licensed to you for internal training of your employees only. Additional fees apply for public performance and/or broadcast (CCTV, intranet, educational TV, digital video-on-demand).

**BROADCAST RIGHTS**
- Closed-circuit television, cable access, instructional television, digital video-on-demand and other public performance rights and licenses are available for DuPont Sustainable Solutions-produced programs.

**DuPont Sustainable Solutions’ Lease & Rental Plans**
- Each DVD in your Lease or Rental Plan includes 10 FREE employee handbooks too (where available)!

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