



HEALTHCARE SAFETY AND COMPLIANCE

HOME HEALTHCARE & HOSPICE

- Bloodborne Pathogens: Protection In The Home Care Setting
- Fall Prevention In Home Healthcare
- Fire Safety In Home Health: Ten Burning Questions
- HIPAA: Privacy In Home Healthcare
- HIPAA: Security & Privacy For Home Healthcare
- Home Healthcare Violence: Be Smart, Be Safe
- Home Health Safety Orientation
- Infection Control: Bag Technique
- Infection Control Orientation In Home Healthcare: Winning The Battle
- It's Your Back, Don't Break It: Back Safety For Home Health
- Personal Safety For The Home Health Caregiver

AMBULATORY CARE

- Bloodborne Pathogens For Ambulatory Care
- Ergonomics: Watch Your Back
- Fire Safety For Ambulatory Care
- Fire Safety: Operating Without Fires
- Infection Control For Ambulatory Care
- Infection Control In Outpatient Facilities
- Protecting Your Back
- Safety Orientation For Ambulatory Care

LONG-TERM CARE/ASSISTED LIVING

- Be Safe At Work: Safety Orientation For Long-Term Care
- Bloodborne Pathogens: Assisted Living
- Bloodborne Pathogens: Long-Term Care
- Combative Residents: Mirror Their Reality
- Customer Service In Long-Term Care: Making It World-Class
- Dementia And Alzheimer's Caregiving: Through The Looking Glass
- Elder Abuse And Neglect: Show You Care
- Ergonomics: Safe Patient Transfer
- Ergonomics: Watch Your Back
- Fire Safety: Be Alert, Not Alarmed!
- Hazard Communication: Chemical Safety In Long-Term Care
- HIPAA: Privacy In Long-Term Care
- HIPAA: Security & Privacy For Long-Term Care
- Infection Control In Long-Term Care: Protect Your Residents, Protect Yourself
- Preventing Resident Falls In Long-Term Care

GENERAL HEALTHCARE

BLOODBORNE PATHOGENS

- BBP In Your World: Don't Risk It!
- Bloodborne Pathogens: A Sharper Image
- Bloodborne Pathogens: Bloodbug Barriers
- Bloodborne Pathogens In Behavioral Healthcare
- Bloodborne Pathogens Standard: How It Affects You, How It Protects You
- HIV/AIDS: What Caregivers Need To Know
- Infection Control Essentials: Every Action Counts
- Needlestick Prevention: Stick To Safety

ERGONOMICS

- Ergonomics: Watch Your Back
- Ergonomics: Safe Patient Transfer
- Healthcare Ergonomics: Working To Your Advantage
- Office Ergonomics: It's Your Move
- Office Safety: It's A Jungle In There

INFECTION CONTROL

- Avian Flu And General Pandemic Awareness
- Healthcare-Associated Infections: Prevention & Control
- HIV/AIDS: What Caregivers Need To Know
- Infection Control: Chain Reaction
- Infection Control Essentials: Every Action Counts
- Infection Control In Outpatient Facilities
- Infection Control Orientation
- MRSA And VRE Precautions: Battling Superbugs
- Tuberculosis: Identification And Control

GENERAL HEALTHCARE

HIPAA COMPLIANCE

- HIPAA: Do The Right Thing!
- HIPAA: Privacy Compliance
- HIPAA Privacy: Compliance Scenarios
- HIPAA: Security Compliance

PATIENT SAFETY

- Domestic Abuse: Recognizing and Reporting
- Medication Management: You Can Prevent Errors!
- Patient Safety: Light The Way!
- Preventing Patient Falls In Hospitals
- Preventing Resident Falls In Long-Term Care

PATIENT RIGHTS

- Patient Confidentiality: It's Everybody's Job, Not Everybody's Business
- Patient Confidentiality: Privacy In A High-Tech Era
- Patient Rights: Keep Them In Focus

HEALTHCARE COMPLIANCE

- Age Specific Care: It's Relative
- Creating A Restraint-Free Culture
- Disruptive Behavior: Too Great A Cost
- EMTALA 911: On Call!
- Healthcare Compliance: Code Of Conduct
- Nursing Documentation: A Reflection Of Quality Care
- Pain Management: Finding Relief
- Safety Orientation: Preparation Meets Opportunity
- Values And Ethics For Healthcare

EMERGENCY PREPAREDNESS PLANNING

- Anthrax Awareness
- Biological And Chemical Threats: Closing The Door
- Biological Threats In Healthcare: Everyone's On Alert
- Biological Threats In Healthcare: Identify & Respond
- Disaster Planning: Defuse The Time Bomb
- Emergency Action Plan: Crisis Under Control
- Fire Safety: Mission Possible
- HAZCOM: It's A Two-Edged Sword
- HazMat Transportation: What You Don't Know Can Hurt You
- Healthcare Violence: Be Part Of The Cure
- Hospital Security: Partners Against Crime
- Incident Command System: When Duty Calls
- Smallpox Awareness For First Responders

FOOD SERVICE SAFETY

- Bloodborne Pathogens For Cafeteria Employees: Safety Behind The Lines
- Preventing Foodborne Illness

BACK PROTECTION

- Back At Work
- Back Safety For Material Handlers
- Ergonomics: Safe Patient Transfer
- Ergonomics: Watch Your Back
- Patient Lifting: Safe Strategies
- Protecting Your Back

HAND HYGIENE

- Hand Hygiene: For Hands That Care
- Hand Hygiene: The Best Medicine
- Handwashing: Your Health Is In Your Hands
- Latex Allergy: Stop The Reaction

INSTRUCTOR-LED

- On-site Training
 - STOP® for Healthcare
 - The New Foundation for a Reliable, Safe and Caring Culture

- STOP® - Safety Training Observation Program
- Safety is everyone's responsibility
- Teaches participants to look at safety in a new way
- Motivates staff to engage in peer-to-peer communication
- Enhances safe working conditions and safe actions around patients and each other.

ETHICS AND COMPLIANCE

MANAGERS

CALIFORNIA-COMPLIANT HARASSMENT

- Let's Face It: Harassment Training For Supervisors
- Sexual Harassment: A Manager's Guide In California
- Harassment: A New Look For California (AB 1825 Compliant)

ETHICS

- Ethics Is A Competitive Advantage With Dr. Marianne Jennings
- Ethics: Speaking Up Without Fear With Dr. Marianne Jennings
- Ethical Leadership: Tone At All Levels With Dr. Marianne Jennings
- Ethics: The L.O.G.I.C. Of Right

HARASSMENT LAW

- Harassment: A New Look For Managers
- Let's Face It: Harassment Training For Supervisors

INTERVIEWING & HIRING

- More Than A Gut Feeling III
- Legal And Effective Interviewing II: The Right Questions
- Legal And Effective Interviewing Skills
- You Be The Judge II

SEXUAL HARASSMENT

- Sexual Harassment: A Manager's Guide
- Sexual Harassment: A Manager's Guide In California

SUBSTANCE ABUSE

- Recognizing Drug And Alcohol Abuse For Managers

COMMUNICATION

- You're Not Listening
- The Straight Scoop On E-mail

ETHICS

- Leadership: Reach For The Stars
- Ethics Is A Competitive Advantage With Dr. Marianne Jennings
- Ethics Leadership Tone At All Levels With Dr. Marianne Jennings
- Ethics Speaking Up Without Fear With Dr. Marianne Jennings

MOTIVATION

- Either Way You're Right
- Continuous Motivation
- Motivation: Igniting Exceptional Performance

PERFORMANCE FEEDBACK

- Care And Candor: Making Performance Appraisals Work
- Conflict Resolution: A Win/Win Approach

SUPERVISORY SKILLS

- The Sid Story
- Quality Supervision For Industry
- Training Ground: Supervisory Skills
- Supervisory Skills: Take Control

ALL EMPLOYEES

DIVERSITY

- Drop By Drop
- Diversity: The Real Scene
- Diversity: Food For Thought
- The Diversity Advantage: Food For Thought
- Diversity In The Real World
- Dealing With Diversity

HARASSMENT

- Harassment: A New Look For Employees
- Harassment Is...
- Harassment: The Real Scene
- It's About Respect: Recognizing Harassment In A Diverse Workplace
- Respect In The Workplace: Avoiding Discrimination
- Beyond Sexual Harassment: Other Forms Of Harassment And Discrimination

SEXUAL HARASSMENT

- Sexual Harassment: New Perspectives
- Sexual Harassment: You Make The Call
- Sexual Harassment: Is It Or Isn't It?

SUBSTANCE ABUSE

- Recognizing Drug And Alcohol Abuse For Employees
- Creating A Drug-Free Workplace: Back On Track
- D.O.T. Drug And Alcohol Testing

COMMUNICATION

- Nobody's Listening
- Communication Breakdown
- Communication Cornerstones: Building Trust
- Communication Nightmares
- Relationship Strategies

CONFLICT RESOLUTION

- Conflict Resolution: A Win/Win Approach
- Between You And Me: Solving Conflict

CUSTOMER SERVICE

- Who Cares?
- The Secret: Customer Service Uncovered
- Quality Service In The Public Sector
- But I Don't Have Customers!
- Exceeding Expectations
- Point of Impact

Telephone Skills

- Telephone Courtesy Pays Off II
- Telephone Courtesy: The Royal Connection

GOAL SETTING

- SMART Goals: Steps To Success
- Personal Goal Setting: Journey To Success
- The Goal: How-To Version
- Charting Your Course

PERFORMANCE FEEDBACK

- Documenting Discipline II
- Looking Forward: Your Performance Appraisal
- Legal And Effective Performance Appraisals
- Documenting Discipline
- The Human Touch Performance Appraisal II
- Legal And Effective Progressive Discipline
- The Legal Side Of Evaluating Performance
- Not Just Another Meeting
- Continuous Performance Appraisal

STRESS MANAGEMENT

- Life Meets Work: Overcoming Stress, Fear And Anxiety
- Fear And Stress In The Workplace: Managing The Global Challenge
- Dealing With Stress
- Stress: You're In Control

TEAM WORK

- One For All: Teamwork The Meerkat Way
- Teamwork: How Synergy Succeeds
- Team Nightmares: Solutions To Your Top Team Problems
- That's Not My Problem
- Team Player
- Self-Directed Work Teams: Getting It Done
- Employee 101: Respecting The Team

FACILITY MAINTENANCE MANAGEMENT

BASIC SKILLS

- Workplace Reading
- Workplace Mathematics
- Mechanical Print Reading
- Gaging & Measurement
- Rigging

BASIC MACHINE TECHNOLOGY

- Hand Tools & Their Use
- The Pedestal Grinder
- Drill Press Operations
- Vertical Band Saws: Parts, Accessories & Operation

MECHANICAL MAINTENANCE

FLUID POWER

- Hydraulics
- Industrial Hydraulics
- Hydraulic Power Systems & Troubleshooting
- Centrifugal Pumps
- Pneumatics Industrial Seals

BOILER OPERATION & CONTROL

- Introduction To Boilers
- Boiler Design & Construction
- Boiler Feedwater & Steam
- Boiler Fuel & Air
- Boiler Operation

PREDICTIVE MAINTENANCE

- Vibration Analysis
- Machinery Oil Analysis
- Ultrasonics
- Thermography
- Advanced Vibration: AC Induction Motors

STEAM TRAPS

PIPEFITTING

ELECTRICAL MAINTENANCE

BASIC ELECTRICAL THEORY

- AC/DC Theory
- Applied DC Fundamentals

INDUSTRIAL ELECTRICITY

- Wiring

MOTORS & MOTOR CONTROLS

- Motor Controls
- DC Motors
- DC Motor Controllers

ELECTRONICS

- Basic Electronic Components & Their Measurement
- Electronic Circuits

MOTOR DRIVES

MECHANICAL ELECTRICAL CONTROL SYSTEMS

PROCESS OPERATIONS

- Applied Physics
- Applied Chemistry
- Operators & their Responsibilities

OPERATOR INSPECTION

- Pneumatic System Inspection
- Vacuum System Inspection
- Air Compression System Inspection
- Fasteners & Equipment Structure Inspection
- Electrical Equipment Control System Inspection
- Motor Drive System Inspection
- Belt Drive, Chain Drive & Gear Box Inspection
- Clutches & Brakes Inspection
- Lubrication System Inspection

POWER TRANSMISSION

- Machinery Lubrication
- Industrial Bearings
- Industrial Drives
- Clutches & Brakes

HVAC&R

- Complete System Troubleshooting
- Air Handlers: Mechanical Systems
- Air Handlers: Calibration
- Chillers: Mechanical Components
- Chillers: Leak Check & Electrical
- Cooling Towers: Maintenance & Troubleshooting
- Condensers: Maintenance & Troubleshooting

MAINTENANCE TROUBLESHOOTING

- Troubleshooting Procedures
- Power Distribution & Lighting Systems
- Motors & Motor Controls
- Pumps & Compressors
- Hydraulic Circuits & HVAC

INSTRUMENTATION & CONTROL

- Basic Process Control
- Calibration & Test Equipment
- Continuous Process Control
- Control Valves & Actuators
- Process Measurement
- Smart Digital Instrumentation
- ControlLogix
- Programmable Logic Controllers

SUSTAINABILITY

DuPont™ Energy Efficiency

- Featuring DuPont Owner-Operator Content
- Energy Smart
- Energy Management Best Practices
- Energy System Instrumentation & Controls
- Theory Of Steam Generation
- Fuels & The Combustion Process
- Boilers & Auxiliaries
- Emission Control & Ash Handling
- Steam Distribution
- Steam Turbines & Condensers
- Electricity Generation & Distribution
- Pumping Systems
- Cooling Towers
- Water Treatment
- Compressed Air
- Refrigeration
- HVAC & Indoor Air Quality